This chapter contains our outlook for 2020–22 in specific countries and across property types, as well as our best investment ideas. We review the markets across Asia Pacific, Europe, and North America where we are most active in terms of fundamentals, opportunities, risks, and challenges. Finally, we note the contributions that data science and proptech are making toward improving real estate predictive data analytics.

In the Asia Pacific (AP) region, China-U.S. trade relations and protests in Hong Kong dominate the headlines. Trade is a major risk factor in AP economies. Each country and metro market possess a different set of trade-risk exposures, relating both to trade within the region (growing importance) and trade with U.S. and Europe (falling importance). Our 2020 market/sector recommendations for AP are more targeted than in prior years. They focus on the logistics sector, where growth is being driven by the need for better designed and equipped facilities to handle the rapid expansion of e-commerce, distribution to major population centers, and cold storage to enable more efficient food processing and delivery to consumers.

Structural changes relating to Brexit and European Union politics continue to dominate our views for European real estate in 2020. Real estate markets in Continental Europe may continue to post positive surprises for investors, despite all the political turmoil. Fears of large-scale job losses have been unfounded thus far in the U.K. and we expect London will continue to attract high-value human capital workers in the years to come. Shopping centers in the U.K. are one of the weakest sectors anywhere, due to tenant-friendly insolvency practices and the rapid rise of e-commerce. In Continental Europe, we like the rent growth momentum in the office and logistics markets, as well as strategies that can deliver "beds" in an environment where housing affordability is a growing problem and the short-stay transient market is booming. Even though the outlook for economic growth is the lowest it has been in five years for the region, the property markets are healthy and growing, as technology and tourism continue to be stronger drivers of economic activity than financial services.

North America will benefit from a healthy economy that is growing sufficiently fast to keep up with an active supply pipeline, especially in the logistics and apartment sectors. In 2020, the U.S. and Canadian economies are poised to grow at rates a notch below the healthy levels of 2018–19. Policy uncertainty will be the greatest drag on growth in the U.S., while in Canada, there is trade uncertainty with its largest trading partners, the U.S. and China. This uncertainty could be removed through a warming in trade relations, so there is upside to consider if policies change. Residential apartments are targeted for growth in both countries as housing affordability issues and labor market changes are keeping more people in the rental market longer. In sum, the younger demographics and open economies of Canada and the U.S. create favorable conditions for economic growth, relative to other countries in AP and Europe.



# Regional Investment Outlook

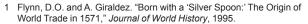


# Asia Pacific

The earliest trade of goods that involved three continents—Asia Pacific, Europe, and the Americas—can be traced back to the silver trade in the 16th century. This global trading activity was sparked by a surge in demand for silver during China's Ming Dynasty when the government reformed the tax code and required citizens to pay taxes in silver. The Spanish empire was the first to seize the business opportunity and brought silver from Potosi, Bolivia in South America to China.<sup>1</sup>

Today, China again is at the center of global trade. Only this time, it is entwined in a trade dispute with the U.S. that risks decelerating the tailwinds of globalization. The geopolitical tensions between the U.S. and China, beyond trade of goods, could become the new norm. The U.S.-China trade war is a byproduct of an emerging power challenging an increasingly isolationist U.S. for global leadership. Alongside this tariff duel, current downside risks to economies in Asia Pacific include the social unrest in Hong Kong, the political and trade tensions between Japan and South Korea, and the yet-to-be-finalized tariffs on Japanese automobile exports to the U.S. These tensions could lead to some temporary fixes, as permanent resolutions take time. Under these uncertain economic conditions, volatility is rising.

Even if a "mini" trade deal between the U.S. and China takes place in the near term, uncertainty remains. From President Donald Trump's standpoint, a protracted trade war with China would undermine the U.S. economy and dampen his re-election prospects. In contrast, President Xi Jinping will remain president indefinitely. Although it is not in China's best interest to escalate the trade war, President Xi is in no rush to make a deal that will not be viewed as favorable by Chinese citizens. The structural changes in the Chinese trading and economic system that the U.S. is demanding will take time to resolve. At the same time, China remains a key driver of economic growth in the region. The pernicious effect of the rise of protectionism could lead to a global slowdown or recession.



<sup>2</sup> The 39 markets/sectors include: 1) Office: Sydney CBD, North Sydney, Melbourne CBD, Brisbane CBD, Perth CBD, Paramatta, Macquarie Park, Brisbane Fringe, Beijing CBD, Shanghai CBD, Shanghai Fringe, Hong Kong Central, Hong Kong Kowloon East, Tokyo 5-ku Grades A and B, Osaka, Singapore CBD, Seoul CBD, Yeouido, and Gangnam; 2) Retail: regional malls in Brisbane, Sydney, Perth, and Melbourne; prime retail in Beijing, Shanghai, and Hong Kong; shopping centers in Tokyo and Osaka; suburban malls and Orchard Road malls in Singapore; 3) Logistics: Beijing, Hong Kong, Shanghai, Tokyo, Osaka, and Singapore; and 4) Rental apartment: Tokyo and Osaka.

- 3 Net effective rents, as of 2019:Q3.
- 4 As of December 11, 2019, 21%-24% weighted average tariffs on Chinese goods exports to the U.S.
- 5 Twenty-year historical averages.



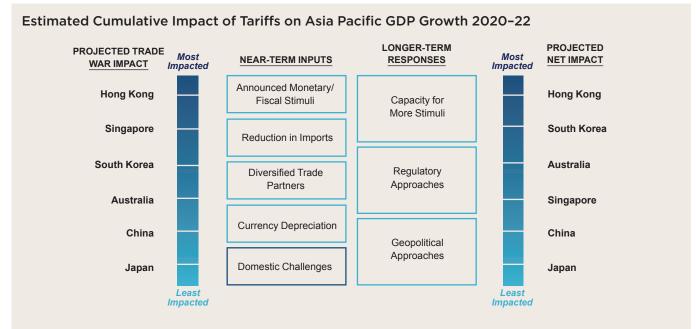
China has been on intercontinental trade routes since the 16th century.

#### MACROECONOMIC OUTLOOK

The Asia Pacific region is experiencing decelerating economic conditions as it contends with political and geopolitical headwinds, although remains the fastest growing region. Leasing volumes in select markets (e.g., Shanghai CBD office, Hong Kong office, and Australian sub-regional malls) softened in the first three guarters of 2019 as weakening economic fundamentals reduced occupier demand. Conversely, tight vacancy conditions in select markets (e.g., Tokyo and Osaka office and Greater Beijing and Shanghai industrial) limited tenant options, maintaining healthy supply-demand dynamics. Despite the economic slowdown, many real estate markets remain healthy. Vacancy rates in 24 out of the 39 Asia Pacific markets/sectors2 that LaSalle tracks are still below their historical averages. Rents<sup>3</sup> in 16 out of the 39 markets/ sectors are still growing, and growth is accelerating.

There could be a wide range of outcomes from the U.S.-China trade talks, despite the fact that recent market sentiment is tilting to the upside. LaSalle developed a framework to analyze the impact of the trade war/tensions on major Asia Pacific economies. Even if this trade war dispute does not further escalate, we expect a much weaker macro environment in 2020. Major economies in the region are forecasted to deliver below- historical-average growth, due in part to the maturing global economic cycle. Most of the countries in Asia Pacific are implementing either monetary or fiscal stimuli or both, as well as employing regulatory or geopolitical approaches to offset the negative trade impacts. The aggregated impact of the trade debacle across the region is as follows:

- China: China is forecast to experience short-term weaknesses, but the outlook remains positive over the medium-to-long term as the country implements additional monetary and fiscal stimuli.
- Hong Kong: Carrie Lam, Chief Executive of Hong Kong, declared that the city-state is in a "technical recession." The indirect impact from the U.S.-China



In the chart, we assume a direct and indirect impact of 21%–24% weighted-average tariffs on Chinese goods exports to the U.S. on China's, Australia's, Hong Kong's, Japan's, Singapore's, and South Korea's GDP growth from 2020 to 2022 cumulatively. We also assume that Japan's exports to South Korea are delayed in 2019:Q3 due to Japan's removal of its preferential trade treatment with South Korea and that Japan's automobile exports to the U.S. decline by 7.5% year-on-year in 2021 and 2022 due to production shifts. The impact is calculated based on China's, Australia's, Hong Kong's, Japan's, Singapore's, and South Korea's estimated 2019 GDP. Source: LaSalle Investment Management as of December 11, 2019.

trade war on Hong Kong is projected to be severe when combined with its high re-export exposure from China and the ongoing protests.

- Singapore: Singapore's economy is projected to be severely impacted in the near term but rebound much faster than other major Asia Pacific countries due to its adaptability in the global supply chain.
- South Korea: South Korea is expected to be impacted more severely than other major Asia Pacific countries outside of Greater China due to its multiple domestic and external challenges.
- Australia: While the Australian economy is highly reliant on China, its capital markets are healthier than those of Singapore and South Korea.
- Japan: Japan is more resilient than other major Asia Pacific countries due to its safe haven status, the ongoing shortage of labor backing household income, and the recently announced larger-than-expected stimulus package offsetting the impact of the October consumption tax hike.

If there is an escalation in the U.S.-China trade war, a recession is expected, although it should be milder than that of the Global Financial Crisis (see Estimated Cumulative Impact of Tariffs on Asia Pacific GDP Growth 2020–22).

In 2019, most central banks in the region shifted from a path of measured interest rate increases to a monetary easing approach. Central banks in Australia and South Korea have been following the U.S. Federal Reserve in

cutting interest rates. Both central banks are expected to maintain their easing policies, although Australia is likely to have more room to cut rates further than South Korea in the near term. Singapore's central bank recently eased



Tekka Place, Singapore



The occupier market risk scores are based on a factor model that takes into account the respective market's/sector's current vacancy rate by region (comparing to all Asia Pacific markets/sectors included in this analysis), the respective market's/sector's current vacancy rate by historical comparison (comparing to the respective market's/sector's historical high and low), projected supply as a percentage of the respective market's/sector's historical net absorption, current gross face rent in comparison to the respective market's/sector's historical high and low, and disruption in the market/sector (e.g., e-commerce or geopolitical events). A total of 39 markets/sectors are included:

1) Office: Sydney CBD, North Sydney, Melbourne CBD, Brisbane CBD, Perth CBD, Parramatta, Macquarie Park, Brisbane Fringe, Beijing CBD, Shanghai CBD, Shanghai Fringe, Hong Kong Central, Hong Kong Kowloon East, Tokyo 5-Ku Grade A and Grade B, Osaka, Singapore CBD, Seoul CBD, Yeouido, and Gangnam; 2) Retail: regional malls in Brisbane, Sydney, Perth, and Melbourne; Prime retail in Beijing, Shanghai, and Hong Kong; shopping centers in Tokyo and Osaka; and suburban malls and Orchard Road malls in Singapore; 3) Logistics: Beijing, Hong Kong, Shanghai, Tokyo, Osaka, and Singapore; and 4) Rental Apartment: Tokyo and Osaka.

Sources: CBRE and ARES (for Japan retail, logistics, and rental apartment) as of 2019:Q2; Jones Lang LaSalle REIS and LaSalle Investment Management (for the rest of the markets/sectors) as of 2019:Q3.

monetary policy<sup>6</sup> for the first time in three years, and further easing is likely. The Bank of Japan (BoJ) is expected to maintain the yield curve control, although the recently announced fiscal stimulus package gives the BoJ room to keep its monetary easing policy on hold. The People's Bank of China (PBOC) conducted multiple liquidity injections<sup>7</sup> and reserve requirement ratio cuts, and is expected to continue these tactics in 2020. The PBOC, being mindful of the debt problem, only cut prime loan rates slightly this year. However, if the economy declines significantly, more prime loan rate cuts are likely. Low interest rates have reduced the cost of debt and equity capital that finance real estate and widen real estate yield spreads, and brought Asia Pacific real estate back to fair value or attractive from "richly priced."

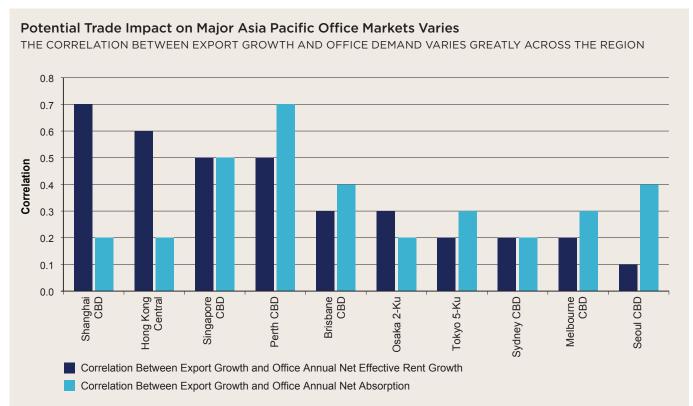
In China, Japan, South Korea, and Australia, fiscal stimuli and/or tax reforms are currently underway or being proposed. If the U.S.-China trade war does not dissipate, the fiscal policies in these countries are expected to ramp up significantly. Most are expected to mitigate some of the negative impact of the trade conflict and provide support for private consumption in 2020–21, which would spur real estate demand in the region.

# REAL ESTATE MARKET OUTLOOK AND INVESTMENT STRATEGIES

In 2020, investors in the Asia Pacific region will encounter an environment of low economic growth, inflation, and interest rates, along with increasing volatility and abundant liquidity. Barring any unexpected shocks, liquidity and low-to-zero interest rates will drive the attractiveness of real estate yields in multi-asset portfolios. Real estate, particularly income-generating properties, often viewed as a safer asset class than stocks with bond-like characteristics, has been favored by investors taking a

<sup>6</sup> The Monetary Authority of Singapore allows the Singapore dollar to rise or fall against the currencies of its main trading partners within an undisclosed policy band.

<sup>7</sup> Liquidity injections in China include medium-term lending facilities (MLFs), reverse repurchases, debt-to-equity swap programs, etc.



The correlation analysis is based on annual data for the following: Australia CBDs (1992–2018), Sydney Fringe (2009–18), Brisbane Fringe (1999–2018), Shanghai CBD (2004–18), Shanghai Decentralized (2008–18), Hong Kong Central (1997–2018), Hong Kong Decentralized (Kowloon East: 2006–18), Osaka (2004–2018), Tokyo Central 5 Wards—Grade A (1991–2018), Tokyo Central 5 Wards—Grade B (2003–18), Singapore CBD (1995–2018), and Seoul (2002–18).

Sources: Jones Lang LaSalle REIS (net absorption for all submarkets, data for net effective rent growth for all submarkets except Shanghai, and chain-linked net effective rent index for Shanghai) as of 2019:Q2; Oxford Economics (data for nominal goods export growth in U.S. dollar terms) as of September 2019.

defensive position. The attractiveness of real estate is expected to keep prices high in the near term. However, as the economic slowdown weighs on real estate income growth, real estate prices are unlikely to experience substantial run-ups in the near term. In 2020, total returns are expected to decline and be primarily driven by occupier markets rather than capital markets.

# REGIONAL OCCUPIER MARKET STRENGTHS AND WEAKNESSES

We updated the LaSalle Asia Pacific Occupier Market Risk Score in 2019 to better understand which occupier markets/sectors could have more (or less) room to cushion shocks or weaknesses in 2020–22 (see Asia Pacific Occupier Market Risk Score Among 39 Markets/Sectors 2020–22 on page 20). In addition to the four factors used in evaluating the occupier market risk (i.e., regional and historical vacancy comparisons, projected supply/historical demand ratio, and rent affordability<sup>8</sup>), we added a secular factor to take into consideration the e-commerce disruption in the regional retail sector and the geopolitical disruption of protests in Hong Kong. Among the 39 Asia Pacific markets/sectors LaSalle tracks, Australia subregional malls, Sydney decentralized offices, and

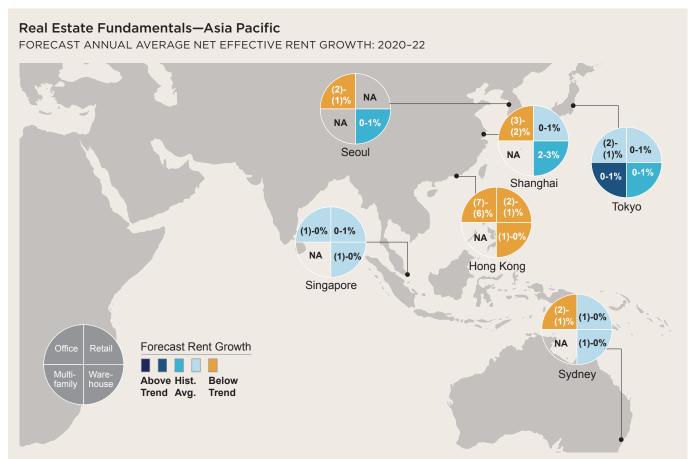
Shanghai and Perth CBD offices are the key markets with the highest occupier market risks. Japan apartments, Tokyo logistics, Tokyo and Osaka offices, and Beijing logistics are among the markets with the lowest occupier market risks. Risk-averse investors are not advised to move up the risk curve and search for higher yields by investing in markets/sectors with high potential occupier market risks. Low-risk investors should focus on markets/sectors with low occupier market risks.

#### INVESTMENT RECOMMENDATIONS

Our market/sector recommendations for Asia Pacific are more targeted than those for 2019. We also highlight markets and sectors to avoid or underweight at the late stage of the cycle.

Office: Office market performance is expected to continue to diverge in Asia Pacific. Submarket and location selection, as well as asset quality are increasingly important. In a slow-growth environment, we favor Sydney CBD, Tokyo central 5-Ku Grade B, and Osaka central 2-ku offices where occupier market risks are relatively low, there is a constrained supply pipeline, and the trade slowdown has historically had less impact on their tenant demand than other major office markets in the region.

<sup>8</sup> Please refer to page 34 of ISA 2019 for details



Note: The color coding for each market is based on each respective market's/sector's historical net effective rent growth performance. Light blue indicates that the forecasted net effective rental growth is in line with the historical long-term average, while above/below trend ratings represent substantial exceeding/trailing of the respective historical averages.

Source: LaSalle Investment Management as of 2019:Q3.

The volatility arising from the U.S.-China trade war poses a risk to occupier demand across the region, particularly the office sector. Despite the recent optimism concerning a "mini" trade deal, a global and regional economic slowdown is becoming apparent in almost all countries in Asia Pacific. As a result, some occupiers are putting their expansion plans or their space commitments on hold. This trend is likely to continue in 2020, unless all trade tensions can be quickly resolved.

To better understand the impact of the slowdown in trade, we performed a submarket level correlation analysis between export growth and net effective rent growth, and between export growth and net absorption. The results confirm that the office submarkets with substantial exposure to trade-related industries are vulnerable to a trade slowdown. In particular, net effective rent growth in Shanghai CBD and Hong Kong Central office submarkets has a highly positive correlation with export growth, suggesting that as export growth decelerates or exports decline in China and Hong Kong, so does the net effective rental growth (see Potential Trade Impact on Major Asia Pacific Office Markets Varies on page 21). Surprisingly, office submarkets with a low exposure to a trade-related tenant base, such as Singapore CBD, also exhibit a highly positive correlation with export growth. This correlation is primarily driven by finance and business services

supporting Singapore's large export and re-export sector, which mostly occupies CBD office space. These results reinforce the fact that investors need to look beyond the trade-related tenant base when evaluating how a decline in exports could impact office demand. Other office submarkets vulnerable to trade declines include the Perth, Brisbane, and Seoul CBDs, which investors should consider underweighting as long as the U.S.-China trade war continues.

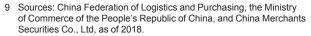
Our analysis also reveals that in certain submarkets (e.g., Shanghai CBD and Hong Kong Central office), export growth is more highly correlated with net effective rent growth than with net absorption. In other words, office landlords use different asset management strategies to achieve better performance in different markets and submarkets. Our analysis suggests that office landlords could be more successful in achieving a stable income stream by reducing rents to maintain building occupancies during the trade slowdown in submarkets such as Shanghai CBD and Hong Kong Central. In the meantime, office landlords in Singapore and Perth CBDs most likely will struggle to maintain stable income streams either by reducing rents to maintain occupancies or allowing higher vacancies to hold up rents during the trade slowdown (see Real Estate Fundamentals—Asia Pacific).

Industrial: We continue to favor the logistics sector in the region as rental growth is generally less volatile than for offices. The logistics demand is supported by domestic consumption and the growth of e-commerce. We view low rental volatility to be favorable when volatility rises. Despite the slowing GDP growth in China, domestic consumption is expected to remain one of the highest globally over the near-to-medium term, primarily due to demographic trends and the rise of the middle class. Our analysis indicates that logistics demand has a high correlation with retail sales (inclusive of online retail sales) in most Asia Pacific countries, particularly in China, Japan, and South Korea. In China, net absorption in the logistics sector is likely to soften in 2020, but is expected to remain positive as long as retail sales are increasing, albeit at a slower pace. Our projected worst-case scenario (which is a low-probability event) shows that, over the next three to four years, average vacancy rates in the 21 China logistics markets we track could increase but would still be below the peak level seen in 2009.

For core strategies, we continue to favor logistics markets in Seoul and Tier 1 cities and their satellites in China as they exhibit relatively high yields by regional standards. For core strategies, we also favor logistics markets in the Eastern Seaboard of Australia (primarily the Melbourne, Sydney, and Brisbane metro areas) due to their population base and limited supply pipelines over the next five years. Despite the fact that logistics pricing in Australia is relatively high by historical standards, the Reserve Bank of Australia's recent rate cuts (which brought interest rates to an all-time low) now make logistics yield spreads on stable logistics assets much more attractive than a year ago.

Logistics development yields on average generally offer 100-250 bps above those of market yields in the region, with China and South Korea at the higher end of the range. For high-return strategies, we continue to favor build-to-core strategies in Tier I and highly selective Tier II cities in China and the Greater Seoul area.

Demand for cold storage in Asia Pacific has been growing rapidly, driven by the rising consumption of perishables and demand for pharmaceuticals that require cold storage. In China, 90% of the products stockpiled in cold storage facilities are food. Online grocery sales increased by over 1500% from 2014 to 2018 in China, while the income of cold chain third-party logistics increased by 170%. On the supply side, cold storage space in most Asian countries remains low by global standards. For instance, the cold storage space per urban resident in Australia and China only accounts for 17% and 27%, respectively, of that in the U.S. 11



<sup>10</sup> Sources: The National Bureau of Statistics of China and China Federation of Logistics and Purchasing, as of 2018.



222 Exhibition, Melbourne, Australia

The lease terms of cold warehouses are usually longer than for dry warehouses, which is favorable for investors with long-term investment objectives. While the fundamentals for cold storage are strong across the region, investors need to be mindful of the risks associated with investing in this sector. The rents, construction, and operating costs of cold warehouses are usually higher than for dry warehouses. In addition, depreciation of refrigeration equipment usually reduces the total return over a long holding period.

Cold warehousing is still at an early stage of institutionalization in the region. Capital market liquidity and exit strategies have not been fully tested either. Investors need to keep in mind that the location of cold warehouses is more important than for dry warehouses. We favor deep-freeze warehouses near ports, and low-temperature warehouses close to urban areas. Investors with a higher risk tolerance should consider developing cold warehouses or renovating old warehouses to cold warehouses in appropriate locations.

<sup>11</sup> Source: The Global Cold Chain Alliance (GCCA), as of July 2018.

	Core	Higher Return				
LaSalle's	Modern warehouses in well-located and supply-constrained submarkets					
Best Opportunities	(China Tier 1 and satellites cities, Seoul, highly selective in Australia Eastern Seaboard)	(China Tier 1 and satellites cities, select China Tier 2 cities, Seoul)				
	Office (Melbourne CBD, Sydney CBD)	Highly selective office submarkets with flexible exit timing				
	Multifamily in DTU-rich locations (Japan)	(Tokyo 5-Ku Grade B, Osaka 2-Ku, Sydney CBD)				
Other	Modern warehouses					
Opportunities	(Highly selective in Singapore and Tokyo)	(Highly selective in Singapore, Tokyo, and Osaka)				
	Office in DTU-rich locations (Tokyo 5-Ku Grade B, Osaka 2-Ku) office	Distressed/repricing opportunities, if real estate prices are adjusted (Hong Kong and Singapore)				
	Selective nondiscretionary retail in strong catchment areas (Singapore)	Selective urban retail in strong catchment areas (Shanghai and Beijing)				

In these instances, investors should have a well-defined exit strategy, as well as experienced leasing and asset management teams.

Retail: The rise of e-commerce presents threats to the retail sector across the region. Investors should be cautious when evaluating real estate investments in retail markets. Select retail properties in Japan and Singapore are expected to be the least impacted by e-commerce; for example, online grocery e-commerce penetration rates remain low by regional standards. In addition, the percentages of service tenants are generally high in and adjacent to retail centers. The close proximity of shopping centers encourages consumers to purchase daily necessities nearby. Nonetheless, negative investor sentiment globally has reduced liquidity for the retail sector in the region, including Singapore and Japan. Tenant mix, location selection, and entry pricing are increasingly important when considering retail investments in the region.

The Australian retail sector is still in an earlier stage of digital disruption than other countries in the region such as China and South Korea. In particular, sub-regional malls in Australia are not usually the dominant malls in their respective catchment areas. They are struggling to adjust their tenant mix. Among Australian sub-regional malls, on average 20% of retailers' revenues are generated by discount department stores, which have been highly impacted by online retailers. In comparison, only 10% of retailers' revenues are generated by department stores at regional malls, and none at neighborhood centers. In 2020–21, revenues are expected to remain muted due to the weak growth outlook for household income and

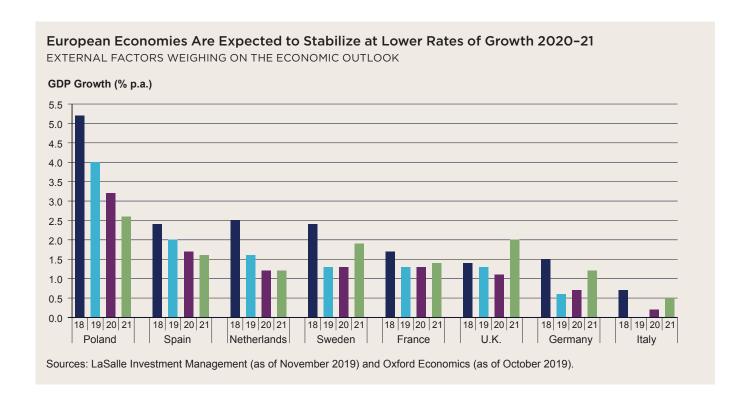
consumer spending in Australia. These factors are exerting downward pressure on its retail sector, particularly sub-regional malls. It is too early to enter the market even for contrarian investment strategies.

Residential: We continue to favor the multifamily sector in Japan for core investors. Japan's labor market is expected to be more resilient to export declines in this cycle than in past cycles, which supports wages and household income, and ultimately demand for multifamily properties. Furthermore, in-migration is expected to continue to drive occupier demand for multifamily properties in DTU-rich locations in Tokyo, Osaka, Nagoya, and Fukuoka. Our stress test shows that multifamily properties are expected to be the most resilient among major property types in Japan during a recession.

For-sale residential property and land prices in markets such as Australia and Hong Kong have not fallen enough to justify development strategies. For investors with a higher return and risk appetite, we recommend monitoring the for-sale residential sectors in Australia and Hong Kong for potential entry opportunities if residential property and land prices are adjusted. In China and Singapore, government regulations and monetary cooling measures have discouraged investment activities in the for-sale residential sector.

**Hotel:** Asian tourism is an area of strength in the region. In particular, we favor near-to-medium-term tourism in Singapore. The Singapore hotel sector is expected to benefit from investments in infrastructure and new tourist attractions, the rising number of Southeast Asian tourists

12 Source: CBRE, as of 2019:Q2.



to Singapore, and the weak Singaporean dollar. Additionally, some tourist diversion from Hong Kong to Singapore is taking place due to the ongoing protests in Hong Kong. However, strong investor demand has driven Singapore hotel capital values to cyclical highs. Higher-return seeking investors should look for value-add opportunities if prices are adjusted in Singapore to capitalize on the positive tourism trend.

While demand tailwinds are supportive of the Asia Pacific hotel sector, hotel room supply in 2020 is expected to be high, especially in Japan. However, there is a mismatch between demand and supply in Japan: 73% of tourists traveling to Japan are families, partners, or groups of friends. In the meantime, only 55% of the current hotel stock in Tokyo, Osaka, and Kyoto are rooms with double and twin beds, and the rest are single beds. Overall, location selection is critical, as is identifying the hotel segment that matches the tourist profile (see 2020 Asia Pacific Investment Recommendations on page 24).

# United Kingdom and Continental Europe

#### UNITED KINGDOM

Brexit woes in the United Kingdom and a broader global economic slowdown mean that economic growth has slowed and will likely be muted in 2020. Historically-low unemployment levels, resurgent real wage growth, and temporary stockpiling by manufacturers ahead of the original Brexit deadline of March 2019 all contribute to benign-appearing national economic conditions, yet other specific indicators—falling consumer sentiment and

currency—point to a weakening economy. Evidence of the decline is particularly apparent in the retail sector, where thousands of jobs have been eliminated due to operator failures and resulting store closures.

The monochromatic No Deal approach of Prime Minister Boris Johnson and its strong opposition by the outgoing Parliament have generated additional Brexit uncertainty. The U.K. now has some clarity following a general election on December 12, 2019. A decisive win by the Conservative government has meant that the most likely outcome will be a Hard Brexit approved by Parliament. In this scenario, the U.K.'s future relationship with the European Union will eventually be a distant free trade agreement along the lines of the EU-Canada trade agreement. A closer relationship such as a Switzerland or Norway-style arrangement is unlikely. Should the U.K. and EU sign the current withdrawal agreement, a transition period until the end of 2020 will smooth the U.K.'s departure from the EU. However, a further delay or even the threat of No Deal could re-emerge at the end of this transition if the parties have not signed a binding future trade agreement. As a result, we expect GDP growth for 2020 to be muted at best, with intermittent upgrades and downgrades to forecasts as political milestones are met or missed.

Should the U.K. avoid a No Deal Brexit, the interest rate outlook is of a gradual rise. There is talk, however, of cutting rates to stimulate the economy even in a Deal scenario. Further economic stimulus will come from the government, with the returning Conservative Party in favor of substituting austerity for spending, particularly on infrastructure and healthcare. The forward-looking term structure of interest rates is expected to remain well below

past averages in 2020. This reflects global economic uncertainty and a muted inflation outlook of 1.4%-2.0% over the next five years. All this suggests that there is upside potential to the base-case economic forecasts. Brexit clarity and low interest rates both in the U.K. and around the world will reignite real estate capital flows into the U.K. that paused in 2019. Outside of the retail sector, short-term downward pressure on real estate yields is highly plausible for quality assets in 2020. Despite the short-term boost in 2019, GDP growth is forecast to remain lower than past norms, running at just 1.5% p.a. between 2020 and 2023. This means occupier market conditions will remain subdued compared to the past (see European Economies are Expected to Stabilize at Lower Rates of Growth 2020–21 on page 25).

In the medium to long term, London remains strong in all of our scenarios. Its position as a major financial center and thriving global city will remain largely unaffected by the Brexit outcome. Major investment banks have so far relocated fewer than 1,000 jobs out of Britain due to Brexit, according to research by EY. Over the next ten years, the population of Greater London is forecast to grow by almost one million. This will lead to demand for space to live, work, shop, and play. The Crossrail transport infrastructure project will provide improved connectivity for commuters, particularly those in more peripheral locations, while also increasing London's access to a wider pool of talent and consumers.

#### **OPPORTUNITIES & RECOMMENDATIONS**

# Office

Fears of large-scale job losses in the financial sector have been unfounded thus far in the U.K. Instead, London's diverse tenant base and a tight job market mean that office occupier demand has held up well for the last six years. Developers' and lenders' fears of Brexit have curtailed speculative supply to the point that vacancy rates for new or modern space are exceptionally low. We predict a growing favorable imbalance between supply and demand in 2020, leading to strong rental growth.

The same concerns have also held back pricing in London, which now looks like good value in a European or even global context. Prime yields in many other gateway cities are at all-time lows and therefore cross-border demand for prime assets in London is expected to resume when there is some clarity around Brexit. We prefer assets in a few select transformational submarkets (e.g., Southbank and Tottenham Court Road) that can be refurbished or repositioned for modern office tenants. Landlords will need to offer fit-for-purpose amenities in these buildings, as well as flexible lease options.

There is also a paucity of modern office space in the large regional office markets of Birmingham, Bristol, Edinburgh, and Manchester. Occupier demand in these areas is more stable and thriving due to improvements in amenities and transport infrastructures. Long-term prospects are further

supported by a steady inflow of young professionals and families moving away from the South East where housing affordability is at a historic low. Given the relative sizes of the cities, the regions' gains will be far more significant to them than London's losses.

#### Logistics

On average, industrial rents are on track to rise by ~3% in 2019. More rapid growth has been held back by some Brexit-related delays in decision-making. This increase is being driven by manufacturer stockpiling and the unchecked ascendancy of e-commerce. About 20% of all retail sales in the U.K. are online and growth is expected to continue in 2020 and beyond. Online sales are expanding from electronics and fashion to other household goods. Growing requirements for faster deliveries are fueling the growth of smaller, strategically positioned assets that can provide "last mile" deliveries. The constrained supply of these urban logistics assets is fueling the strong performance of this sector far in excess of other industrial locations, which will continue in 2020 as the supply of vacant urban land is tight.

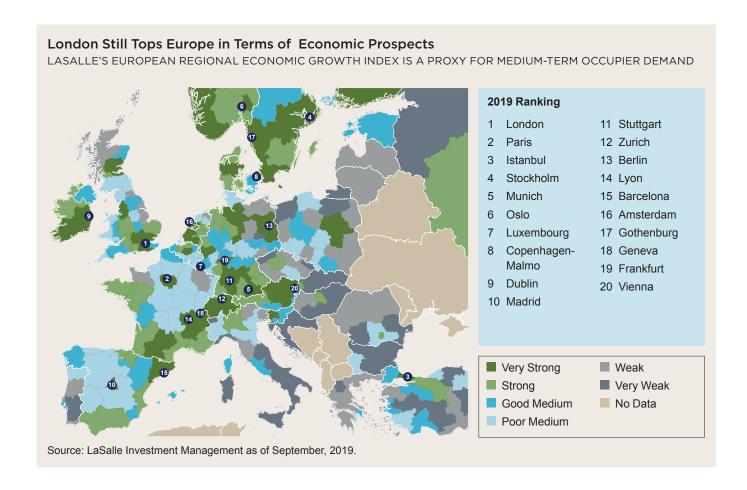
In 2020 and beyond, logistics development sites in large cities like London, Manchester, and Birmingham will compete with residential uses for the attention of planning authorities, as both are undersupplied and in great demand. Rental growth rates may be slightly lower in 2020 compared to the exceptional recent growth in sought-after urban locations as some of the momentum slows. We expect investor and tenant competition for urban locations to remain fierce in 2020 and 2021.

#### Retail

The growth of e-commerce combined with other structural issues in the U.K. such as insolvency practices and unplanned-for cost pressures linked to Brexit have



Warsaw West Logistics, Warsaw, Poland



negatively impacted retailers. Hundreds of store closures and mid-lease rent reductions mean that valuation write-downs are struggling to keep pace with investors' lack of interest in the entire sector. Average retail yields have increased by almost 30 bps since the fourth quarter of 2017, and those of shopping centers by more than twice this level (MSCI). Retail REITs in the U.K. are trading at heavy discounts to NAV. Even high-quality dominant centers in strong locations are being revalued, which means opportunities may arise in 2020 for contrarian investors seeking higher returns.

It is likely prime yields will plateau in 2020–21 as investors selectively target prime retail assets at attractive prices after recording 25%-35% declines in value since early 2018. For some the focus will be the residual value of the land, and so will favor the South East and affluent locations. Others will believe in the long-term resilience of the retail location or format post-rental adjustments, setting aside the capital necessary to maintain the asset in its existing use. An example of the latter would be top urban retail parks that lend themselves to click and collect sales.

#### Niche Alternatives

Our DTU+E secular trends are an integral part of our real estate strategies, and niche alternatives benefit from many of these trends. The structural undersupply in U.K. housing means that many residential-based strategies are supported by a long-term supply/demand imbalance. This is most evident in the build-to-rent residential sector, such

as senior housing, and in residential healthcare, such as assisted living and high-acuity care homes.

The development pipeline for budget hotels is also relatively large, and this property type offers long, inflation-linked cash flows for liability-matching investors. Should Brexit uncertainty continue or worsen in 2020, there may be opportunities to acquire residential-for-sale units from de-risking housebuilders. These assets could then be suitable for a buy-and-flip strategy or redesigned with build-to-rent in mind.

#### Income

As fixed income yields move lower and to a large extent into negative territory, and both domestic and global uncertainty prevail, investors' focus on income-producing real estate is growing more intense. To generate additional income return, modern portfolios are expanding the traditional view of diversification away from simply sectors or geographies to encompass covenant strength, lease lengths, and capital requirements. We recommend that investors focus on asset quality, covenant strength, and residual value in 2020. Liability-matching investors who see inflation-linked leases more as a substitute for negative-yielding bonds than as physical real estate are willing to pay a hefty premium over traditional leases. We believe that these assets are still priced attractively compared to their bond equivalents, even with a risk premium.

#### 2020 U.K. Investment Recommendations

	Core		Value-Add	Onnortunistis	
	Defensive	Income	value-Add	Opportunistic	
LaSalle's	Mezzanine debt and whole				
Best Opportunities	U.K. residential*	London and key regional city offices (core+ only)	Urban regeneration (Includes development or planning risk)		
	Inflation-linked with high site value (Includes ground leases and income strips)	Income-producing assets with high site value (Includes urban retail parks and distressed retail)			
	Long hold irreplaceable assets	Retail parks in urban locations	Special situations (Includes preferred		
	Affordable housing, retirement housing, healthcare, and educational facilities (Includes for social impact)			equity, development finance, and recaps)	

<sup>\*</sup>Predominantly but not exclusively BTR (build-to-rent).

Source: LaSalle Investment Management as of November 2019.

# $Debt\,\&\,Special\,Situations$

The U.K. real estate debt universe is emerging as a large and mature market, yet we believe that opportunities still abound for alternative lenders. From almost zero in 2012, the share of origination of "non-bank" lenders (pension funds, debt funds, and investment managers) reached 11% in 2018. Loan origination reached £49.6 billion in 2018 (38.2 billion U.S.D), a 12% year-on-year increase. Given the increasing regulation and Brexit uncertainty, loan-to-value (LTV) ratios settled at 55%-60% for senior lenders across all sectors in 2019. There has been untapped demand for mezzanine finance for LTVs ranging from ~60% to 80% in recent years. Going forward, these could generate gross internal rates of return (IRRs) of 7%-11%. When combined with a senior lender, this offers attractive whole-loan blended margins to borrowers and could generate gross IRRs of 3%-7% depending on asset risk levels and LTVs. Higher up the risk curve, there is still some reticence amongst traditional lenders (mainly banks) to fund developments or transitional assets. In 2020, ongoing uncertainty in the U.K. is expected to result in fleeting special situations, where bridge loans and preferred equity could offer attractive outsized gross IRRs in the 12%-15% range.

#### Impact Investing

The definition of sustainability has expanded beyond environmental factors to include societal issues such as diversity, inclusion, and social justice to bring the benefits of sustainability and economic opportunities to broader segments of society. In the U.K., impact investing is the natural progression from environmental, social, and governance (ESG) factor adoption and mirrors the traction

it is experiencing in other asset classes. This specifically refers to investments made to generate a measurable beneficial social and/or environmental impact alongside a reasonable financial return. Early investors to impact investing within real estate tended to focus on acquiring or lending to either affordable or social housing. These are the largest and most liquid sectors, although there are other markets that warrant consideration. It is our view, adopting a broad sector approach allows for efficient capital deployment and diversification, as we see opportunities in subsectors as diverse as assisted living, healthcare, and net-zero carbon buildings (see 2020 U.K. Investment Recommendations).



Milburngate Durham City Centre, United Kingdom

#### **CHALLENGES & RISKS**

## Office

The single-largest threat to the office sector's Indian summer in the U.K. is the reliance on lettings from coworking operators. We have long believed that co- and flexible working will become an integral part of an office building. It is viewed as an essential amenity by an increasing proportion of tenants. Alongside New York City, London is the largest coworking market in the world. This carries with it a potential risk of surplus grey space in smaller floorspaces during economic downturns. Investors should mitigate this risk by limiting their exposure to flexible workspace to a manageable level and be prepared to assume a more active role should specialist operators struggle or fail. In 2020, larger buildings will be more resilient than smaller ones should this downside scenario play out. Investors should take a cautionary approach to smaller or inflexible offices.

# Logistics

Some of the tailwinds that are leading to outperformance for urban logistics do not necessarily apply to large motorway logistics units. In the U.K., speculative development in this sector is on the rise. While this development has focused on traditionally strong markets. such as the Golden Triangle, 13 there are micro-locations that offer low land values and assets whose operations often rely on a thinly-spread workforce. These buildings have significantly weaker rental prospects than urban logistics. They are also more exposed to the long-term threat of autonomous vehicles. In urban logistics markets, however, as environmental concerns increase, we may see pushback from the government. There is anecdotal evidence to believe that socially-conscious shoppers may ultimately conspire to limit the number of delivery trucks on the roads by opting for fewer deliveries and longer delivery times.

#### Retail

Secondary retail will remain under stress in 2020. Some of these assets are unlikely to ever recover much value. On average, retail property is unlikely to see a return to positive rental growth before up to an estimated 30% of the U.K.'s stock is repurposed, or laws around business rates and online sales taxation are changed. For investors holding these assets, the challenge is to prudently manage the downswing. Knowing when to sell, even below current valuation, when to cure a loan covenant breach, or when to commit additional capital expenditure for asset initiatives will be key to mitigating losses.



Kontor, Berlin, Germany

#### Niche Alternatives

We advise some caution in the direct-let student sector despite strong investment flows recently. The attraction until now has been based on the lack of purpose-built accommodations, which has largely been redressed in our preferred markets. What's more, the sector faces challenges from a declining absolute number of 18-to-20-year-olds, high tuition fees, the introduction of fast-track courses, and competition from English language courses elsewhere in Europe. Despite recent positive changes to their visa status, EU students may also find themselves the victims of tighter migration targets when the U.K. leaves the EU. The recent lack of clarity around fire safety for all residential towers, including student housing, is also deterring some investors.

#### **CONTINENTAL EUROPE**

From a geopolitical standpoint, Europe is in a better position than a few years ago. Even if the structural wave of support for populism continues to grow across the continent, populism at the national level in Europe is in no way mirrored at the supranational level. In fact, the opposite is the case, with the new leaders of the European Commission (EC) the strongest in recent history. These leaders are ideologically aligned, centrist and integrationist, and setting an agenda to build a more relevant and impactful Europe on the global stage. Germany's Ursula von der Leyen, now leading the EC, previously served as Germany's defense minister, although is not currently taken as seriously outside the

<sup>13</sup> The Golden Triangle refers to an area of the East Midlands that is renowned for its high density of distribution facilities and being home to the biggest names in retail and logistics. It spans the area between the M1, M6, and M42 motorways, going from Birmingham in the west and Nottingham to the north. This vast area is considered prime real estate for logistics in the U.K. as it enables deliveries to reach over 90% of the U.K. population within four hours.

# Real Estate to Bond Yield Spreads Increasing RELATIVE PRICING OF PRIME PROPERTY COMPARED TO 10-YEAR GOVERNMENT BONDS

# Yield Spread (Prime All Property Yield vs. 10-Year Government Bonds)



Sources: LaSalle Investment Management (as of November 2019), JLL (as of September 2019), and Thomson Reuters (as of August 2019).

Christian Democratic Union party. Christine Lagarde, President of the European Central Bank (ECB), has a stronger global profile than most European leaders and a good working relationship with U.S. President Donald Trump and his administration. This is likely to mean a broad continuity of current policies, particularly an even lower for longer interest rate environment that will fuel investment into the real estate sector. Margrethe Vestager, Executive Vice-President of the EC, has responsibility for a "Europe fit for the Digital Age." She has been a tough regulator on technology issues. Finally, Paolo Gentiloni, former Italian prime minister and Europe's new economy commissioner, is a highly respected technocrat who also brings both a strong relationship with Brussels and more support from the new Italian government than he would have had before its Salvini-triggered collapse.

The macroeconomic outlook for Continental Europe is for lower growth in 2020, with a small recovery expected thereafter. The ECB recently cut its deposit rate to -0.50% to encourage lending and reactivated its €2.6 trillion (2.9 trillion U.S.D) quantitative easing program, which had been on hold since the end of 2018, with €20 billion of bond purchases each month from November onwards. In addition, the ECB launched a new round of targeted longer-term refinancing operations (TLTROs) in September 2019, which are intended to keep credit conditions at a favorable level. In June 2019, the ECB changed its forward guidance to indicate that rates would

remain at present levels until at least H2 2020. Central bank communications turned very dovish afterwards, leading to healthier property versus bond yield spreads (see Real Estate to Bond Yield Spreads Increasing).

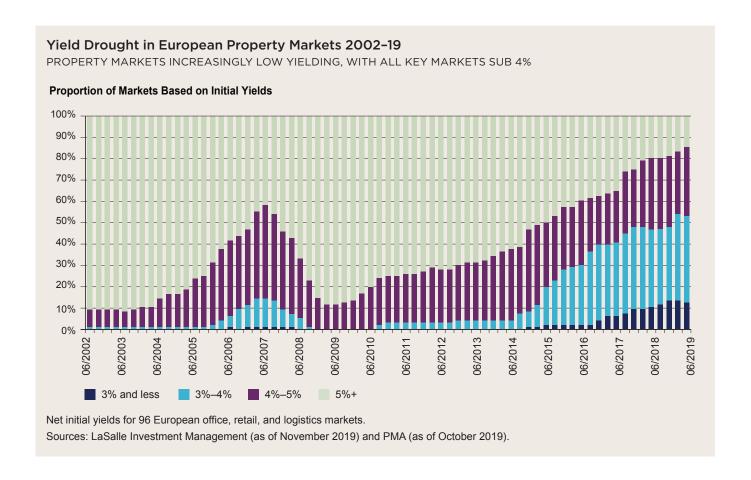
Supported by fiscal stimulus, in 2020 domestic and service sector activities are expected to remain resilient in the region. Solid employment growth is expected to continue to sustain office demand. Robust wage growth will drive consumer spending, supporting demand for logistics and select retail. Indeed, the unemployment rate in the eurozone fell to a decade-low 7.5% in September 2019. This is impelling an escalation in wages, which are rising at their strongest pace in a decade. Wages are forecast to rise solidly in 2020, and when combined with lower inflation, should provide a boost to real income and support consumer spending. Private consumption growth is forecast to reach 1.3% in 2020. Overall, forecast GDP growth for the eurozone will be broadly stable at just over 1.0% in 2020.

Low vacancy rates and relatively active demand are propelling the robust increase in property rent across Continental Europe. This is primarily being driven by the office sector. However, given the economic slowdown and the weak outlook for the retail sector, we expect rental growth in 2020–23 to reach a more modest 1.3% each year. This is just below Oxford Economics' eurozone inflation forecasts. Market segments for stronger-than-average forecast rental growth include offices in Munich, Berlin, Paris CBD, Madrid, and Amsterdam, as well as logistics in major population centers (e.g., Germany and France), specifically in supply-constrained urban locations.

Investment appetite for real estate in continental Europe will remain robust in 2020 given the weight of capital, strong occupier fundamentals, and an above-average spread of real estate yields over risk-free yields. However,



Heppenheim Logistics, Frankfurt, Germany



investment volumes seem to have peaked in 2017–18. A lack of core assets, global uncertainty, and caution over retail weighed on activity. Southern European countries and France are experiencing stronger investor appetites, while German investment volumes are lagging slightly but are at a high level. This is in part due to a lack of stock, as bidding on acquisitions remains fiercely competitive.

Real estate yields for offices and industrial continue to compress, while those for all retail formats are expanding modestly. In 2020, we expect greater yield divergence between property types. The repricing of retail is forecast to continue in the short to medium term, although this will be less dramatic than what we have seen in the U.K. Yields for prime office, logistics (especially urban logistics), as well as bed-based property types (i.e., student housing, aparthotels, and retirement facilities) will probably experience further compression (see Yield Drought in European Property Markets 2002–19).

#### **GERMANY**

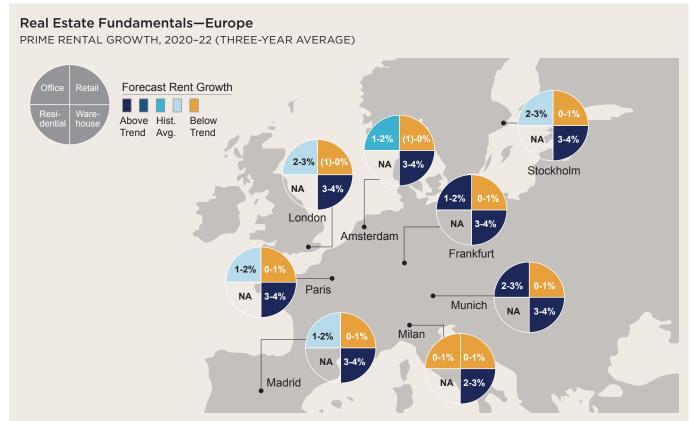
Germany is particularly exposed to global trade pressures and a large domestic car manufacturing industry. Increasing recession risk has sparked a debate in and outside the country regarding its self-imposed pledge to refrain from taking on fresh government debt. Many want the country to employ fiscal easing. Proponents argue that Germany has a budget surplus and can afford to take on debt or ease fiscal pressure to support growth. So far, the government has opposed the idea of more borrowing. However, recent reports suggest that it is considering

setting up independent public agencies that could take on new debt to invest in the economy, without falling afoul of strict national spending rules. German politics will remain aligned with stronger European institutions and further integration. Germany's government debt (bunds) is generally considered a safe-haven investment and is seeing increased investor demand in response to trade tensions between the U.S. and China. In 2019, government bond yields fell sharply and into negative territory in Germany, as well as across parts of the Continent.

Demand-side real estate fundamentals improved in 2019. The main German markets continue to strengthen, and domestic fundamentals look solid. Despite the sluggish economy, consumer spending growth will remain strong in 2020, driven by the healthy position of household balance sheets and nominal wage growth resulting from historically-low unemployment rates. Strong immigration growth (reversing internal population declines) improved Germany's long-term growth potential, even if the political costs of this unpopular policy outweigh the short-term benefits.

### **FRANCE**

In France, consumer confidence continues to recover from the "gilets jaunes" protest movement and reached a 20-month high in October (the tension has since abated with protest numbers declining). We remain optimistic about household spending as consumer confidence keeps rising. However, it is unlikely that the export outlook will brighten in the short term as U.S. trade relations



Note: The color coding for each market is based on each market's/sector's historical net effective rent growth performance. Light blue indicates that the forecasted net effective rental growth is in line with the historical long-term average, while above/below trend ratings substantially exceed/trail their historical averages.

Retail is high street retail shops; warehouse is urban logistics (forecast only; history is all logistics).

Sources: LaSalle Investment Management, PMA, and Jones Lang LaSalle as of November 2019.

deteriorate, which is weighing on business sentiment. To dampen the effect of the protests and to support economic growth, the government provided a ~€20 billion (22 billion U.S.D) fiscal spending stimulus targeted at households with the intent to boost disposable income. In 2020, this fiscal support in conjunction with lower inflation and rising wages is expected to drive consumption. Overall, GDP growth in France is forecast to average 1.4% pa over the next five years, in line with the last five years.

The next round of reforms in France will focus on a complete overhaul of the state pension system. This will likely spark a reaction, but there is nonetheless a reasonable chance that the reforms will go through. If President Emmanuel Macron's reforms succeed, this will bode well for an eventual re-election bid in 2022. This stability and return to growth in France will provide tailwinds for the real estate occupier and investment climate in 2020–22. Paris still has a dearth of modern office supply in sought-after locations. A very low level of logistics vacancy and speculative construction also points to opportunities for investors in 2020.

# THE NETHERLANDS

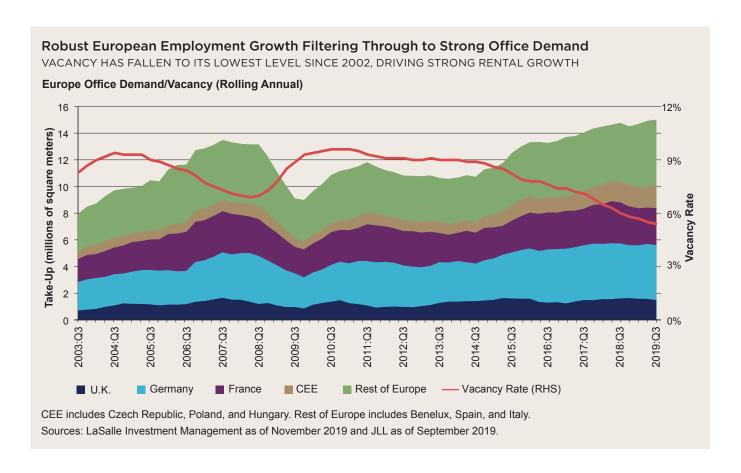
The economic climate in the Netherlands is similar to the one in France: a strong domestic background despite manufacturing facing headwinds from trade tensions. Retail sales and new car registrations point to healthy

private consumption in 2019. Sentiment in the more domestically-oriented services sector strengthened further from an already elevated level. Investment is on track in 2019 to exceed last year's strong growth. Government expenditures should rise markedly in 2020 as the coalition's promises are implemented.

The escalating U.S.-China trade war means that GDP growth forecasts for 2020 for this export-oriented country have been watered down to 1.2%. We also expect that the Dutch government will embrace the end to an era of debt reduction with plans for a fund to spur long-term growth. What's more, government is to take advantage of low interest rates to establish a national investment fund. which should benefit real estate markets. Investors will likely take leasing or refurbishment risk in offices in undersupplied Amsterdam submarkets. However, they will need to monitor the recent influx of coworking space, which will heighten risks in some locations.

# **SPAIN**

The economy in Spain continues to grow well above the eurozone average (0.4% vs 0.2% in 2019:Q3). In contrast to other large European economies, exports grew more than expected in 2019, leading to a positive contribution from net trade. However, cooling domestic demand and an adverse external environment in 2020 mean that growth is unlikely to increase much from current levels. Our GDP



forecast for 2020 is 1.6%. The latest wave of protests in Catalonia will have only limited economic repercussions in the fourth quarter of 2019. Absent a significant escalation, the impact is likely to be marginal, and limited to the region. A fresh push for unilateral secession similar to that seen in 2017 or a new referendum is unlikely in 2020, as is the reinstatement of direct rule over the region. Overall, real estate fundamentals remain buoyant in Spain and are a top destination for higher return investment in Europe.

# **ITALY**

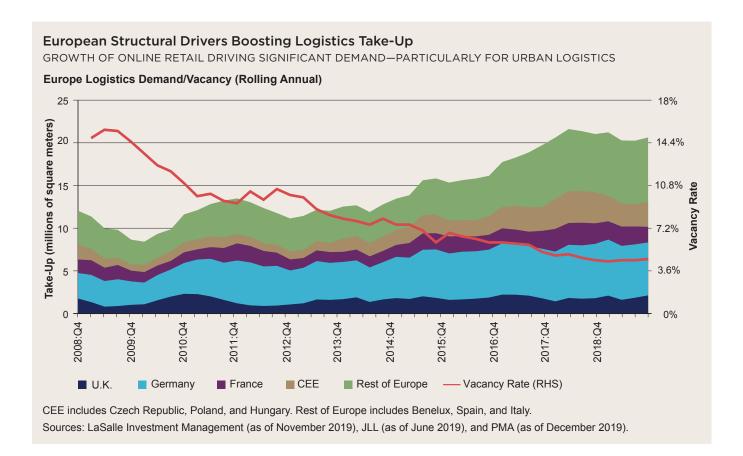
Italy is struggling to emerge from an economic climate of stagnation and even recession. The government collapsed in August 2019, forcing Prime Minister Giuseppe Conte to resign. He has since received a mandate to lead a new coalition government backed by the populist Five Star Movement and the Democratic Party. Snap elections that would have likely produced a League-led, far-right government have been avoided. A modest improvement in the outlook for economic policy is therefore likely in 2020. defusing the risk of a disruptive confrontation with the EU over its budget. However, fiscal policy will remain heavily constrained and the prospects for meaningful structural reforms are poor. Moreover, while early elections are now unlikely in 2020, the new coalition government may not remain stable in the long run. In this environment, real estate occupier markets will be subdued and dependent on local drivers. Many foreign investors will remain wary, except perhaps for trophy assets in prime locations.

#### **SWEDEN**

In Sweden, uncertainty about the health of the housing market weighed on consumer activity in 2019. While consumer confidence has recovered somewhat from its seven-year low in May 2019, it remains well below its long-term average. Despite a strong labor market, the uncertain outlook induced a rise in household savings in 2019, weighing on consumption, which is projected at only 0.9% in 2019. The good news is that new pay agreements for the majority of workers should incentivize a rise in consumption to a relatively robust 1.7% in 2020. Forward-looking purchasing managers' index (PMI) readings indicate continued output expansion, albeit at a more modest pace than in recent years. Our 2020 GDP forecast for Sweden is modest at 1.2% (see Real Estate Fundamentals—Europe on page 32).



**Economic Quarter, Hamburg, Germany** 



#### **OPPORTUNITIES & RECOMMENDATIONS**

### Office

Given both the robust employment and real estate climate across much of Continental Europe, the office sector is uniquely suited to a range of strategies from defensive to opportunistic. In 2020, low-risk investors should focus on well-connected downtown submarkets in cities such as Paris, Munich, Amsterdam, Madrid, Hamburg, Berlin, Frankfurt, and Warsaw. Well-connected suburbs with more affordable rents will also look attractive. These cities are also well-positioned for a short-lease or partially vacant office lease-up strategy that could deliver higher returns. The historically low cost of debt means that many investors will focus on leveraged core/income as a strong risk-adjusted strategy. Higher return strategies will favor creating core offices through refurbishment in those same key markets, although speculative development is only recommended in Paris and top German markets. The continued lack of modern floorspace despite rising supply pipelines means that there is still time to execute this type of strategy in 2020 (see Robust European Employment Growth Filtering Through to Strong Office Demand on page 33).

#### Logistics

Absent the influence of Brexit, to a great extent, the drivers of the logistics occupier markets in Continental Europe are similar to those in the U.K. Vacancy rates remain low across the region, and are exceptionally low in parts of Germany, southern France, Belgium, and Italy, as well as in Central and Eastern European countries (except

Poland). In most countries construction is increasing and will dampen rental growth in 2020. By constrast, speculative development is so low in France and Germany that strong rental growth is expected to continue. Our preference is to focus on urban logistics opportunities over and above motorway locations, as they offer more land use options and some downside protection. The current pricing differential between the two is narrow, which strongly favors urban logistics opportunities (see European Structural Drivers Boosting Logistics Take-up).



DIA Logistics, Zaragoza, Spain

#### **Upcoming Basel IV Regulation to Boost Non-bank Lending**

MORE STRINGENT REGULATION OF BANKS TO CREATE GREATER OPPORTUNITY FOR ALTERNATIVE LENDERS

#### What is Basel IV?

- New banking standards to take effect 2022
- Revised methodologies for European bank capital requirements

#### Impact on European banks:

- Higher regulatory capital requirements\*
- Different weighting of capital at different LTVs
- Bias toward loans with more efficient capital treatment

#### Impact on CRE lending:

- Downward pressure on leverage available from banks
- Some types of loans become unattractive to banks due to disproportionately increased capital charges

Basel IV will open up an even broader opportunity-set for alternative lenders in the higher return space in Europe.

\*The European Banking Authority (EBA) estimated in July 2019 that under Basel IV, banks would need an additional €135 billion of capital to comply.

Source: LaSalle Investment Management as of November 2019.

#### Niche Alternatives

There is a range of modern living concepts that suit the demographic and urbanization trends in Europe. The region typically lacks high-quality lifestyle-related assets including micro apartments, aparthotels, and student housing. There is also a growing interest in both hotels and senior living properties. The major cities (e.g., Paris, Munich, Hamburg, Berlin, Amsterdam, Milan, and Madrid) are the natural markets for these opportunities. These types of assets can produce solid income returns, although for higher returns we recommend a refurbish-to-core or a pre-leased-build-to-core strategy.

#### Debt & Special Situations

Over the last two years the market for alternative lenders in Europe has been rapidly expanding from the U.K. to the Continent. Banks still represent the dominant lending entity, but non-bank lenders are gaining market share. Due to existing and upcoming regulations, banks are cautious, with typical senior LTV for prime capital city office investments limited at 60% in France and Germany and 60%-65% in the Netherlands and Spain (see Upcoming Basel IV Regulation to Boost Non-bank Lending). The same range of opportunities exists in Continental Europe as in the U.K.—from whole loans to mezzanine financing and even special situations. All-in borrowing rates are therefore particularly attractive for

# 2020 Continental Europe Investment Recommendations

	Co	ore	Value Add	Quantum tarta	
	Defensive	Defensive Income/Core+ Value-Add		Opportunistic	
LaSalle's Best Opportunities	Well-connected offices in DTU+E*-rich locations	Short-leased/light refurbishment offices (Well-connected locations in Germany, France, Netherlands, and Spain)	Significant office refurbishments (Well-connected locations in Spain, France, Netherlands and Germany)	Office: Urban regeneration via build-to-core (Includes Grand Paris and German top 6)	
	Senior loans (France, Germany	Modern living concepts (Micro apartments, hotels, senior housing, aparthotels, and student housing)		Special situations (Includes preferred	
	Iberia, BeNeLux)	Mezzanine debt and whole loans			
	Urban logistics (Includes sites with potential future e-commerce use)	Modern logistics and urban income with optionality (No planning risk)	Modern logistics development (Urban locations or dominant hubs )	equity, development finance, and recaps)	

\*DTU+E = Demographics, technology, urbanization, and environmental change.

Source: LaSalle Investment Management as of October 2019.

sponsors investing or holding core assets. Taking both the potential for lending and the legal protection offered in each country into account, the best risk-adjusted returns in 2020 are projected to be found in France, Germany, the Benelux, the Nordics, and Spain (see 2020 Continental Europe Investment Recommendations on page 35).

#### **CHALLENGES & RISKS**

### Office

The risks that strong coworking demand poses to small, inflexible office space is much the same in Continental Europe as it is in the U.K. The same goes for the risks for the sector as a whole should a recession dampen the demand for office space. And although WeWork's footprint in continental European cities is not as high as it is in London, investors should be wary of the importance of the coworking stock in cities like Amsterdam and Berlin.

# Logistics

Continental Europe has not experienced the same speculative supply response in the logistics sector as in the U.K., so vacancy rates are low. Two exceptions are Poland and the Netherlands, which are both important logistics markets. We recommend increased caution with purely speculative development, particularly in countries where land availability is abundant, such as in Central and Eastern Europe. As in the U.K., there is a longer-term potential disruption from autonomous vehicles, thus we favor urban logistics over those near motorways.

#### Retail

Most markets in Continental Europe have less retail stock per capita and online sales penetration than in the U.K., which is the hardest hit retail market by far in Europe. Shopping habits are also different, with a cultural element boosting physical retail in cash societies (Italy, Portugal, and Spain), and weather playing an important supporting role in both the very hot (Italy, Spain, and Portugal) and the very cold (Norway, Sweden, and Finland) countries. Retail overall is far less dependent than the U.K. on at-risk formats such as department stores. Nonetheless, the risk-off approach towards retail in the U.K. is expected to continue to spread to the rest of the region. We therefore recommend taking a cautionary approach to any nondominant retail assets.

# North America

#### **U.S. MARKET OUTLOOK**

The U.S. real estate market is expected to remain stable in 2020, despite the national and global geopolitical turmoil, including a presidential election in the U.S. For investors with a well-diversified real estate allocation within a multi-asset portfolio, current market conditions in the U.S. are benign relative to historical patterns. Returns are predominantly from income with some appreciation which is expected to continue in 2020. Transaction volumes are stable. Rent growth is generally at or slightly above inflation and income is increasing steadily.

Capital Sector	2019 Capital Flow <sup>1</sup>	Outlook	Notes
ODCE Funds	Moderate	<b>V</b>	<ul> <li>Rising stock market helps real estate allocations.</li> <li>Investors moving among funds, also toward core-plus funds.</li> <li>Under-stress funds are heavy in CBD office and mall retail, which could drive sales in those sectors.</li> </ul>
Core Plus Funds	High	<b>↑</b>	Investors moving to core-plus from core and higher leverage of core-plus increases gross real estate ownership.
Value-Add / Opportunistic	Moderate	$\leftarrow \rightarrow$	<ul><li>Prequin reports high level of dry powder.</li><li>Concentration of capital in megafunds limits impact in some segments.</li></ul>
Cross-Border Capital	Moderate	$\leftarrow \rightarrow$	<ul> <li>Chinese capital restrictions remain a headwind.</li> <li>Hedging costs could decline, and low interest rates overseas are tailwinds.</li> </ul>
REITs	Low	<b>↑</b>	<ul> <li>Trading at NAV premium, a signal to place capital in the private market.</li> <li>Mall retail and office REITs still at a discount, limiting capital flows to those property types.</li> </ul>
Individual Investor Capital	High	<b>↑</b>	<ul> <li>New non-traded REIT offerings expected to raise ~\$7 BN in 2019, with buying power close to \$15 BN. Robust capital flow to continue.</li> <li>New funds are more competitive for institutional quality properties than previous generation of non-traded REITs.</li> </ul>
Defined Contribution Funds	Low	<b>↑</b>	<ul> <li>Capital flow up to \$1.8 BN in 2019 from \$1 BN in 2018.</li> <li>Expected to continue steady pace of growth.</li> </ul>

K 1 . 1			
North	America	Tilts and	l Rationale

Property Type	U.S. Core Tilt*	Canada Core Tilt*	Positives	Cautions
Apartment	1	$\leftarrow \rightarrow$	Demand strong and asset-level cash flow stable	Competition from new supply
Industrial	<b>←→</b>	<b>↑</b>	Opportunities remain in secondary markets	Bulk distribution in major markets often over-priced
Office	<b>4</b>	$\leftarrow \rightarrow$	Lack of investor interest and pricing declining	Capital requirements for leasing and maintaining asset positioning
Retail	←→	<b>\</b>	Grocery-anchored demand durable, potential for mispricing	Asset-level risk on tenancy and continued decline in investor interest
Niche	1	<b>↑</b>	Good risk-return balance and under-represented in index	More attention needed on execution.

<sup>\*</sup>Tilts are recommendations on acquisitions at current market pricing for delivering out-performance over the next three to five years. They are relative to index weights.

Comments: Applies to U.S. Only; Applies to Both Markets

Source: LaSalle Investment Management.

Closer to the surface, where those building diversified real estate portfolios operate, there is more nuance, which creates opportunities and the need for carefully-developed strategies to avoid pitfalls in 2020–21. The overall stable returns mask a wide spread between the industrial sector's outstanding performance and negative returns in the mall and power center segments of the retail market. Indeed, transaction activity in the industrial and apartment sectors is robust, while the sale of retail and even office properties is becoming challenging. Fundamentals are stable nationally, but some markets are soaring while others are waning in locations with a supply and demand imbalance.

Economic growth in the U.S. is expected to remain positive and move at a moderate pace in 2020. The tailwinds for this growth include a less adversarial U.S. trade position in an election year and the Federal Reserve's accommodative monetary policy. A slowing global economy and already in-place tariffs will be headwinds for growth. Policy uncertainty is arguably the greatest drag on U.S. economic growth right now and this is likely to increase with a presidential election that appears to be a stark contrast between President Trump's position towards limited government engagement in the economy and a progressive platform from his opponent.

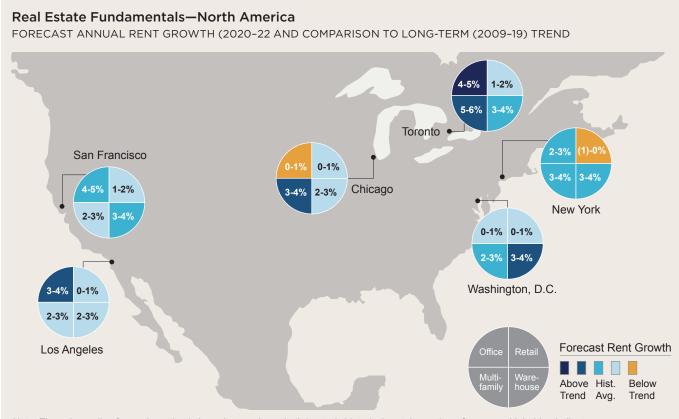
Demographics are becoming a headwind for the U.S. economy. The growth of the U.S. labor force is expected to slow from 0.82% over the past 10 years to 0.54% in the next 10 years. A clear factor in this is the baby boomer generation reaching retirement age, but immigration is also a factor. After a decade of trending higher the foreignborn worker share of the U.S. labor force dipped to 17.1% from 17.5% a year ago. The assumption is that anti-immigration policies are contributing to this shift. But this headwind could turn into a tailwind depending on the election results in November. Restrictive immigration

policy is exacerbating labor shortages in construction which is one factor driving higher costs for new developments. For real estate that is closely linked to replacement costs (high-growth suburban apartment markets and major market warehouses), higher construction costs create upside to rent and value growth.

Additional interest rate cuts by the Federal Reserve in 2020 are still in question, but already the Fed has moved to being more accommodative, and is unlikely to raise rates unless there is a clear shift in economic sentiment. Ten Year Treasury note rates are expected to remain in the 1.5%-2.0% range, but anyone claiming clarity on future interest rates is only fooling themselves. This environment is supportive of current real estate values. Some capitalization rate compression is possible as short-term rates move lower. We see this as more likely in core-plus and value-add segments where buyer financing is based on short-term interest rates.



Fremont Distribution Center, San Francisco, CA, USA



Note: The color coding for each market is based on each market's/sector's historical rental growth performance. Light blue indicates that forecasted rental growth is in line with the historical long-term average, while above/below ratings substantially exceed/trail their historical averages.

Retail consists of community and neighborhood centers. San Francisco warehouse is Oakland market; New York warehouse is northern New Jersey market; and New York retail is Long Island market.

Sources: CBRE-EA, MPF Research, JLL, and LaSalle Market Tracking System as of 2019:Q3.

#### **CAPITAL MARKETS**

A variety of debt and equity sources remain active and pricing signals are neutral in the current low-interest rate environment. There are shifts in which investor groups are active and what sectors and markets they are targeting. In the near-term, capital market momentum is expected to be as important as fundamentals when identifying outperforming assets, markets, and property types.

Investors should also consider the sources of investment capital when evaluating market dynamics. In 2020, we expect more positives than negatives on net, but we anticipate risks in some sectors. These are summarized in the table entitled U.S. Capital Sources and Trends.

Low interest rates will keep a variety of sources of debt capital active in the market. Insurance companies, banks, and buyers of senior CMBS bonds will find the spreads offered by real estate loans attractive. And as discussed in Chapter 3 the mature phase of the cycle traditional real estate investors continue to invest to debt funds that can deliver attractive returns with a different risk profile than equity real estate.

#### MARKET FUNDAMENTALS AND STRATEGIES

The gap between the performances of different property types has reached its widest in 25 years (see North American Tilts and Rationale on page 37). With e-commerce (a secular technology trend) and shifts in investor sentiment leading to the high level of outperformance from industrial and the below-trend performance of retail. Our expectation is that this disparity in performances will start to narrow in 2020-21, but continue in part because index performance is lagging market trends. For new investments, our tilts are based on a view of market pricing.

For apartment, industrial, and CBD office trailing year returns favor secondary over primary markets. Investors are still looking in primary markets, but data shows primary markets are not necessarily lower risk and may not justify lower expected returns. For this analysis, our primary markets for office and apartments closely correspond to the traditional seven gateway markets (New York City, Los Angeles, San Francisco, Boston, Chicago, Seattle, and Washington DC). For industrial they encompass the ten most invested NCREIF hub markets. The difference between primary and secondary markets is based in part on hard data, like market size and NCREIF allocation, but it also rests in part on perception and history.

#### 2020 North American Investment Recommendations

DTU+E THEMES AND CAPITAL MARKET TRENDS DRIVE RECOMMENDATIONS

LaSalle's Best Opportunities						
Secondary Opportunities	Core	Higher Return				
Multifamily	U.S.: Suburban income strategy, off-price urban	U.S.: Select development strategies, specialty residential				
	Canada: Major market urban	Canada: Suburban repositioning, build-to-core				
Office	U.S.: Creative / edge-of-core urban	U.S.: High yield suburban				
	Canada: Non-trophy CBD	U.S. and Canada: Renovation / lease-up				
Retail	U.S.: Top STARS* centers with e-commerce resistant tenancy	U.S.: Deep discount power and community centers				
	Canada: Urban grocery-anchored, best-in-class super regionals	Canada: Mispriced urban, repositioning (conversion, densifying, adding mixed use)				
Warehouse	U.S.: Secondary markets and shallow-bay	U.S. and Canada: Modern warehouse development				
	Canada: Major markets	Canada: Market lease-up, Alberta recovery plays				
Niche	U.S.: Medical office, se	U.S.: Medical office, self-storage, life sciences				
	Canada: Self-storage, stud	Canada: Self-storage, student housing, medical office				

<sup>\*</sup>Supermarket Trade Area Ranking system is a proprietary LaSalle ranking of more than 40,000 U.S. supermarket-anchored shopping centers.

Source: LaSalle Investment Management.

Aggregating the portfolio beta analysis we introduced in the 2019 ISA shows that industrial and office secondary markets have lower betas, while primary and secondary apartment markets have equal betas over time. According to finance theory, investors should require less return, not more, in lower beta markets. Yet in practice, capital markets often do the opposite. While investor expected returns are not observable, Altus discount rates, the appraisal view of expected returns, show primary markets have lower discount rates, implying lower expected returns than secondary markets. The higher expected return for secondary markets is complemented by higher income yields, often by 50 to 100 bps in secondary markets. Investor bias towards primary markets will not disappear entirely in 2020, but we are shifting more focus to secondary markets.

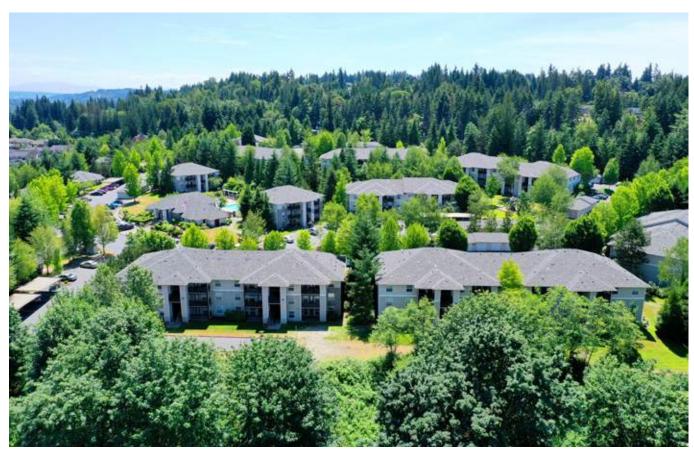
This shift is not just an artifact of analysis of appraisal data, there are structural shifts underlying it. U.S. market selection involves complex trade-offs between yields and income growth, economic growth and supply constraints, risk and return. Local tax increases, regulatory changes, declining immigration, climate change, and higher density development all contribute to a shift in the historic balance between these factors. New regulations and a higher tax burden are more likely in primary markets than in secondary markets. The decline in immigration has a

greater impact on growth in primary markets. Climate change is most directly impacting locations in low-lying coastal locations, which includes several gateway markets. Finally, ambitious city planning programs have enabled high-density development in emerging locations in primary markets which has eroded the historic limited new supply in these markets. Some primary markets that still performing very well, such as San Francisco and Boston, where strong tech sector growth is overwhelming other factors (see Real Estate Fundamentals—North America on page 38 for rent growth forecasts in select primary markets). Ultimately it is about finding the right balance between factors in any market. And diversification across a variety of markets will help insulate a portfolio against a variety of scenarios for the future.

Our recommended tilts for new investment activity by property within a diversified core portfolio in 2020 are shown in North American Tilts and Rationale. They are based on our view of market pricing, not a view of index performance. Additional detail on our outlook for each property type follows below:

#### Apartments

Apartments remain overweight because supply and demand are in balance and the cash flow profile is strong, offering both upside through NOI growth as well as the



Stonemeadow Farms, Seattle, WA, USA

prospect of resilient demand in a downturn. But we are not alone in this assessment, so the competition for investment opportunities combined with the breadth of opportunities means market and asset selection are critical. We rely on proprietary forecasting to identify markets we believe will outperform and where pricing is most attractive. We detect that new supply is still accelerating in markets already dealing with high-supply like Washington DC and Seattle, while some high-performing and historically high-supply markets such as Phoenix and Atlanta are seeing flat or declining construction.

Investors should be looking for pricing anomalies and opportunities to take advantage of persistent biases in investor forecasting of revenue growth. Suburban apartments continue to generate higher initial yields than urban apartments despite limited differences in net operating income (NOI) growth. Some urban markets (e.g. Brooklyn/Queens, Denver, and Nashville) experienced a slowdown in rent growth due to elevated new supply but now may offer upside for future performance as investor interest is down and rents could rebound as construction tapers.

Investors also need to pay careful attention to changing rent regulations prompted by falling affordability and

populist political sentiment. Rent control<sup>14</sup> policies surged in 2019, as Oregon, New York, and California passed new rent regulation. Investors should expect a risk premium for assets where new rent regulations are a risk, but it is important to differentiate between policies. The laws passed in California and Oregon should have limited impact on investment returns while New York's complex web of rules will materially impact income and values. These rules will have unintended consequences for markets, and investors need to consider these in investment decisions.

# Office

Office remains the largest property type of the U.S. institutional investment universe, but investor interest in this sector had declined. The capital requirements of offices have contributed to their long-term underperformance. The recent growth in capital investment is increasing investor focus on these capital requirements. Fundamentals are sound and new supply is still limited in many markets. There are metros where steady economic growth over the last 10 years has helped occupancy, but pricing remains low. In 2020, some non-traditional office markets (such as Orlando and Phoenix) could present opportunities for investors who can tolerate liquidity risk in exchange for greater returns. There are also potential capital gap opportunities for large office assets in gateway markets (e.g., New York City and Washington DC). Investors should underweight offices, but that is not a zero weight. The opportunities created by

<sup>14</sup> We use rent control as a useful umbrella term to describe all laws that constrain private owners' ability to raise apartment rents, including "rent stabilization" and "rental brake" policies. Our focus here is on limits to rent change rather than rules governing eviction, transfer taxes, zoning, transaction regulations, or other tenants' rights policy.

lack of investor interest, but with a benchmark weight of 35%, it does not justify that level of allocation.

The other dynamic impacting office markets is WeWork. The company crashed from being a darling of private investors to unwelcome in public markets. U.S. markets most exposed to WeWork include gateway and high-growth markets (notably New York and San Francisco). WeWork's offering of more flexible leasing options resonated most in larger markets having longer lease terms. Ultimately, WeWork was just an intermediary between building owners and occupiers. Thus, the stress on WeWork could lead to re-structuring of leases and tenant movement, but it should have the same impact a decline in underlying tenant demand would have on the market.

#### Industrial

The returns of the industrial property type have been so strong over the last five years that every other type has underperformed the NCREIF Property Index benchmark. The strong index performance is the result of extremely strong fundaments (strong demand, record low availability, and robust rent growth) and increasing capital market interest (leading to capitalization rate compression). Both drivers are expected to diminish in 2020–21. Nevertheless, performance will still be solid, although not as strong relative to the index. New acquisitions at current market pricing will be hard-pressed to deliver above-benchmark returns, which is why we have an equal weight recommendation for the property type.

The outlook for fundamentals is lower for 2020 due to the amount of new supply (nationally, there are market exceptions). Concurrently, the slowdown in economic growth and continuing trade tensions will slightly diminish demand. The growth of e-commerce will remain a tailwind for demand, which will be a positive for some industrial properties. The real challenge for industrial investment is pricing. In markets where initial yields are in the low 4% range, investors need relatively strong long-term rent growth to reach competitive returns. Development remains our preferred strategy for industrial. The strong demand and a need for modern space continue to enable the lease-up of new product. When that is complete there is the option to sell at market pricing or hold.

#### Retail

Retail is the most challenging property type, both in terms of performance and complexity. Its weak index performance is expected to continue in 2020. We do not think the index values adequately reflect the actual changes in market pricing across segments. There are still some strong properties that have sustained value; however, others have declined in value and in some cases by a significant amount. Analysis shows that 15% of retail properties in the NPI universe have had market value declines of at least 10% in the last year, and we believe that could increase in the coming year.

While index performance is expected to be weak, some segments of retail provide attractive values at current market pricing. Far less income growth is required from a retail property acquired at an upper 5% yield to outperform a property with a low 4% yield, as is common in some other property types. There are also segments of retail (notably power and lifestyle centers) that have 7%-8% initial yields, where simply sustaining occupancy and cash flow can deliver benchmark-beating returns. This mispricing and a view on centers that will remain durable performers (generally in the open-air space) lead to an equal weight on retail overall. Investors would be wise to avoid malls except in truly exceptional situations with the best assets at very attractive pricing.

In 2020, the challenge for retail investment is identifying properties that will generate traffic and be appealing to tenants. New analytical tools, notably the ability to analyze center traffic patterns with mobile phone data, provide data to help with this judgement. Traditional demographic analysis of a trade area is still critical, but traffic patterns can show which centers generate the most traffic within a trade area.



505, Nashville, TN, USA

#### Niche Markets

There are opportunities in specialty property types to acquire core, or even superior to core, cash flow at equal or better pricing than core. This opportunity combined with the under-representation of these sectors in the index makes this an over-weight recommendation. Medical office and self-storage remain our top picks in this space for 2020 due to steady demand that enables stable cash flow that is often still priced at a discount to the major property types.

We remain on the outlook for opportunities and situations that fit with the "going mainstream" framework introduced in the 2016 ISA. Life sciences is high on this list as the positives of this sector include a strong demand outlook, tenant capital investment, and concentration in select locations, which we expect will continue in 2020. It fits with our other recommended sectors in having underlying secular demand drivers, core-like cash flows, and a limited operational component. Life sciences is part of a broader theme of innovation focused real estate investments. These are real estate assets configured in alignment with a variety innovation-oriented fields (life sciences, mechanical engineering, medical development). They need to be in locations and have amenities that help attract the talent that is critical to innovation.

Core investors are also paying more attention to niche residential properties. Over the last 20+ years, investors in U.S. real estate came to value apartments as a core property type. Other residential modes are likely to follow apartments as being an accepted part of a core portfolio. This includes manufactured housing, single-family rentals, and active adult rental apartments.



Marina Park Business Center, Los Angeles, CA, USA

#### Risks and Avoids

The U.S. is in the mature phase of the cycle for the economy, real estate fundamentals, and capital markets. The implication for real estate investors in 2020 is they should maintain a strategic balance of offensive and defensive positions.

In the 2019 ISA, we identified a potential over-supply risk from opportunity zone investment. This did not materialize in 2019 and we no longer expect it to impact the markets. We were surprised that capital flows to the opportunity zone-driven developments were not stronger. We believe that structural challenges to the program and investor and manager prudence were the leading causes.

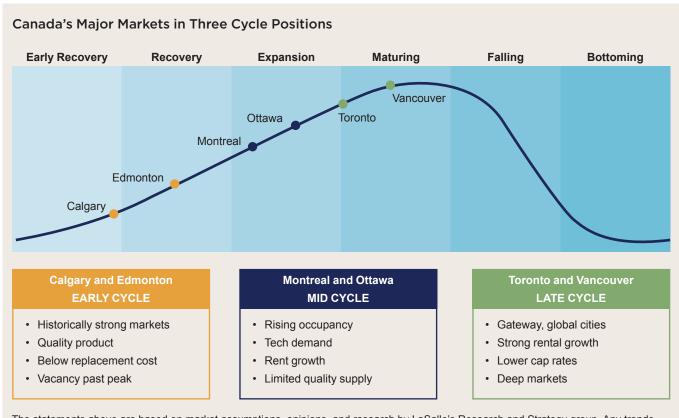
New data tools and analytic techniques enable greater understanding of the asset-level risk inherent in real estate investing. Strategy recommendations are framed by market and property types with little insight into the distribution of performance within these segments. The lack of an investable index for private real estate means that asset-level risk is important to consider. Diversification is the best protection against this risk (see Chapter 3 on Diversification In Non-core Investment, page 62). But as the recent ODCE returns demonstrate even the largest, most diversified funds carry risk of deviating from the average. It is the task of investment managers to seek out factors which drive assets towards the top-end of the distribution, creating an opportunity for sustained outperformance.

A companion to a discussion of risk is what investors should avoid because returns do not compensate for the risks. Elevated pricing in 2020, mean investors should avoid A-quality malls, big box warehouses in major markets, and apartments with the highest rents in highsupply markets. Other areas to avoid are a function of different risk assessments relative to the market. These include student housing, single tenant office, older CBD office trying to compete with new construction, and hotels.

## **Opportunities**

Our view on North American investment opportunities is summarized in 2020 North American Investment Recommendations, shown on page 39. In an environment with capital gaps, the challenge is determining what others are avoiding for good reasons, and when it is due to excessive fear. Spots of limited interest include most suburban offices, almost all retail, some over-supplied locations for multifamily, and even some narrow slices of the industrial market. As investors narrow the definition of core, there will be more opportunities to consider that just miss that definition of core.

One challenge in identifying these opportunities in 2020 will be that limited trades lead to limited pricing visibility. Our focus for these opportunities is open-air retail and suburban offices. In retail, grocery-anchored centers at pricing that is off 50-150 bps from several years ago is



The statements above are based on market assumptions, opinions, and research by LaSalle's Research and Strategy group. Any trends shown may not continue, and any forecasts may not materialize as expected.

Source: LaSalle Investment Management as of September 2019.

attractive. Select big-box retail would need a much more significant discount to become appealing. Deep-value opportunities in suburban offices could emerge but only when very conservative underwriting produces above-core returns. The combination of capital market dynamics and seller need might produce attractive value in major markets for large core office assets in 2020.

#### **CANADIAN OUTLOOK**

Despite weakening global growth prospects and ongoing trade uncertainly, Canada's economic and real estate market performance has been better than expected in 2019. Overall, the country is in a good position to withstand a potential slowdown in 2020. Canada is well known for its stability and strong financial sector, which have helped it weather previous downturns.

While an inverted yield curve in the second half of 2019 potentially signals an economic downturn, most markets and sectors are well-positioned due to strong fundamentals. For example, the industrial availability rate in Canada is at an all-time low of 2.9%, with the gateway markets of Toronto and Vancouver at 1.2% and 2.5%, respectively. Apartment vacancy is at a 10-year low of 2.4%, with rising immigration levels driving strong demand for both purpose-built and rental condominiums where new supply lags demand. CBD office vacancy in Toronto

and Vancouver is at low levels of 2.3% and 2.4%, respectively, with meaningful new supply still two-to-four years away. Ottawa and Montreal have experienced office vacancy declines of 100-200 bps over the past 12 months, driven largely by demand in the tech sector. Calgary and Edmonton's elevated vacancy rates have stabilized, with gradual improvement expected in 2020.

Canada's real GDP growth is projected to slow to 1.1% in 2020 from 1.4% in 2019 and rebound to just 1.4% in 2021, according to Oxford Economics. Despite a slowing economy, job growth has been resilient, fueled by immigration and tech demand, with unemployment near 45-year lows.

The Liberal Party–led government was reduced to a minority position in the October 2019 federal election. This means the government will require support from rival parties to pass legislation. This creates a degree of uncertainty in the weaker Alberta markets, where energy investment has been sidelined. While the government has committed to building the Trans Mountain Expansion Project, which will double crude oil shipments to the Pacific coast, it is unclear which parties will support this project.

The Bank of Canada has held its policy rate at 1.75% since October of 2018, despite three rate cuts by the U.S.

Federal Reserve in 2019. While it is uncommon for the Bank of Canada to deviate from the Fed, Canada's economic fundamentals remain balanced and inflation is within the Bank's target range. Both five- and ten-year bond yields remain low by historical standards, dropping roughly 100 bps in the last 12 months. Thus, real estate debt costs remain low and lenders have maintained steady spreads. Capitalization rates remain low, largely holding flat in 2019 with downward moves only for the most coveted assets and markets. Transaction volumes remain strong and are expected to hit \$45 billion in 2019, near the record \$49 billion high reached in 2018. Capitalization rates are expected to remain stable in 2020, with likely modest upward moves for out-of-favor regional shopping centers.

The six major Canadian markets (Vancouver, Edmonton, Calgary, Toronto, Ottawa, and Montreal) will remain in three distinct cycle positions in 2020 (see Canada's Major Markets in Three Cycle Positions on page 33). Toronto and Vancouver remain in the mature cycle phase, with tight CBD office vacancy, record low industrial availability, strong rent growth, and low capitalization rates. Montreal and Ottawa remain at mid-cycle, with fundamentals improving but pricing less elevated than in Toronto and Vancouver. The Alberta markets are in slightly better shape than a year ago, but their recovery will be prolonged, and will remain in the early phase of the cycle.

In 2020, many of Canada's large pension plans will continue to sell partial, non-managing interests in core office and retail properties, creating opportunities for core buyers. This will continue the trend of strong transaction volumes established over the last few years.

Canadian REITs performed well in 2019, outpacing the overall equity index. REITs raised over \$6.2 billion in new capital in 2019, thus many will be active buyers and developers in 2020, adding to an increasingly competitive transaction environment.

Lenders remain highly competitive, with lending spreads holding steady despite bond yield volatility in 2019. Outstanding loan volumes continue to grow, while delinquency rates remain very low.

Investor demand is strongest for industrial and apartments and will continue in 2020, reflecting their attractive fundamentals. Both core and value-add office investment volumes have stabilized compared to a year ago. While retail is largely out-of-favor, there may be some opportunities in the best quality super-regionals and open-air grocery or pharmacy-anchored centers.

Values for offices and retail in Alberta, and in secondary markets, will continue to modestly correct in 2020, with a bottoming expected in 2021. Market recovery in Alberta is expected to be slow and gradual.

Core, unlevered total returns will remain at around 4.5%-6.5% (10-year IRR) in 2020–21, with apartments at

the lower end of the range and retail at the higher end. Capital appreciation will be strongest for industrial and apartments, average for offices, but slightly negative for retail.

The 18.0 million square feet of new office supply under construction in 2019 equates to 3.8% of stock and is up from 14.6 million square feet in 2018. Over 80% of this new construction is in Toronto and Vancouver and is due for delivery over the next three years. Vacancy in these markets is low and new supply is needed. Currently, 28.0 million square feet of warehouse property is under construction, compared to 18.5 million square feet in 2018, but the amount under construction is only 1.5% of stock and Canada's industrial availability rate is 2.9%, an all-time low. This new supply is unlikely to move industrial availability significantly higher in the coming years.

#### **Opportunities**

Canada's low volatility and relatively strong market fundamentals will act as a shock absorber through a period of slower global growth. While foreign acquisitions of



110 High Street, Boston, MA, USA



Pioneer Tower, Portland, OR, USA

Canadian real estate have slowed since Chinese capital flows retreated in 2017 and 2018, capital from the U.S., Europe, and other Asian countries has escalated in terms of direct deals, privatizations, and fund investments. This foreign capital often seeks an established local partner, creating opportunities for domestic investors with specializations or expertise in particular sectors or markets.

The low interest rate environment allows investors to be opportunistic buyers across asset classes. Investors have increasingly been looking at development, with new supply pipelines in office, industrial, and apartments showing upward momentum. The industrial and apartment sectors are gaining traction among investors given their exceptionally strong average annual unlevered returns of 11.8% and 10.4%, respectively, over the past three years, compared to 6.8% for the overall MSCI/REALPAC Canada Annual Property Index. Offices have also shown momentum given improving fundamentals and strong job growth, while retail generally remains out-of-favor.

The best core opportunities in Canada in 2020–21 include urban apartments and warehouses in major markets. Investors with higher return strategies should focus on renovation, repositioning, and development of industrial and offices to add value and grow net operating income, given the rising pricing levels for most asset types. Mixed use as a stand-alone investment or as part of an existing development is also attractive (see North American Investment Recommendations on page 39).

## Office

With strong job growth in both the technology and professional services sectors, office absorption that rose in

2019 over 2018 levels should continue in 2020. However, the likelihood of a slowdown will constrain job growth, while the paucity of large contiguous space blocks in most CBD markets may curb absorption levels in 2020. The Alberta markets are expected to generate moderately better demand in 2020 compared to the last two years, with minimal new supply in these markets expected.

As in other countries, coworking has increased in popularity in recent years due to the expansion of WeWork. Given their recent job eliminations, the sublet vacancy of existing WeWork space will likely rise. Canada's markets are not heavily exposed to WeWork, so any fallout from their retreat will be limited.

Alberta markets remain at high vacancy and are unlikely to change significantly in 2020–21. While the Trans Mountain Expansion Project is expected to proceed, new energy sector investments are unlikely to drive office demand, given persistently low oil prices. Expect office investments to continue to deliver total unlevered returns of 5%-7% annually, in line with the overall MSCI/REALPAC Canada Annual Property Index.

### Retail

The retail sector remains out-of-favor with most investors given the growth of e-commerce, chain and store closures, industry-wide consolidations, and continued modest valuation declines for regional malls. However, not all retail is equal and there are differences in performance among retail subsectors.

Grocery- and drug-anchored centers have lower vacancy and values have been steady. Regional malls in the MSCI/REALPAC Canada Annual Property Index have

experienced vacancy increases and a 7.4% capital value decline over the last three years. All but the most leading edge and best located malls are likely to see further value declines in 2020–21. However, best-in-class super regional malls have shown resilience due to their ability to remain relevant and attractive to customers and new retail entrants. Centers that focus on experience-oriented uses, growing foot traffic and rents, while taking advantage of value levers such as the addition of apartment and mixed-use development on-site will succeed.

Investors should continue to focus on resilient, defensive, stress-tested retail assets, such as those with grocery or drugstore anchors for core, and repositioning of urban, well-located centers with value levers (e.g., residential density) for higher return strategies. Despite the possibility of deep discounts, we do not recommend secondary market retail or fashion-oriented power centers.

# Apartments

Growing immigration levels have helped push apartment vacancy in Canada to a five-year low of 2.4%, prompting a rise in purpose-built supply to an historic high of 2.3% of stock. In markets like Toronto and Ottawa, where the provincial government exempts newly-built apartments from rent control, the impetus to build is more attractive. The ability for apartment investors to secure attractive, government-insured financing at below-market rates also helps.

Despite the wave of new supply expected in the next 2-3 years, demand is keeping up with the rise in household formation through immigration, growing student demand, and downsizing "empty-nesters." Investors are also finding new construction a viable investment option as the pricing for existing properties remains highly competitive, particularly in Toronto and Vancouver, where capitalization rates for apartment offerings are routinely below 4%.

# Industrial

With Canada's industrial availability rate at an all-time low, expect an increase in development and new supply in 2020, both on difficult-to-find greenfield sites and urban infill properties. Despite expectations of slower GDP growth, most Canadian industrial markets remain exceptionally tight and should withstand a slowdown. E-commerce distribution, third-party logistics, and consumer goods users remain the key sectors driving demand. Rents growing at double-digit levels in recent years and exceptionally strong investor demand have driven unlevered industrial returns to 15.7% over the past 12 months and 9.7% over the last five years, making it the strongest performer among the property types in the MSCI/REALPAC Canada Quarterly Property Index.

For core strategies, all industrial markets except Alberta remain attractive as rental growth is likely to continue in 2020, albeit at a lower than double-digit pace as seen in

recent years. The weight of capital seeking industrial remains high, so downward pressure on capitalization rates is likely to remain. For higher return strategies, industrial product is difficult to acquire at value-add return levels. However, we expect infill development and turnaround strategies for buildings suitable for last-mile deliveries or modern logistics to remain attractive in 2020.

#### Risks

A weakening global growth outlook and ongoing trade uncertainty will prompt caution among investors in 2020, despite a low interest rate environment, relatively strong fundamentals in most markets, and domestic economic data showing few signs of a significant slowdown.

Although it has been five years since global oil prices collapsed, oil prices remain low and Canada's energy sector remains challenged, suggesting that the recovery for Alberta may be prolonged and fundamentals in Calgary and Edmonton will remain weaker than the rest of the country in the near term.

Technology disruption presents opportunities for property investors, driving everything from greater efficiency in building operations to allowing retailers to measure footfall and traffic around their centers to aid leasing decisions. Many technologies for real estate are in the early phases of adoption in Canada with adoption rates likely to rise in 2020–21.



70 University, Toronto, ON, Canada

# Proptech and Data Science for Real Estate Investment

# DATA INTEGRATION IS THE FOUNDATION FOR SUCCESS

The proptech industry continues to hit record levels of investment from venture capital firms. An estimated U.K.\$25 billion was allocated to a wide variety of firms that harness technology for real estate in the first three quarters of 2019 (a third of total investments since 2015).¹ One of the common denominators between proptech services and in-house analytics teams is that both leverage proprietary data and analytics to help property owners optimize real estate operations, retain tenants, increase revenue streams, and act on market intelligence.

Commercial real estate investment decisions are now data-driven, combining information from disparate sources and then integrated with investment managers' experience to execute top-performing strategies. To adapt to the rapid increase of data, LaSalle has developed proprietary databases that are managed on the cloud, which allows global collaboration in a secure environment. Information and data analytics are easily accessible and shared across business functionshelping to connect the silos of departments and different locations. Data integration is an essential prerequisite for deploying useful enterprise-scale predictive models—an approach that is now becoming feasible for real estate investment teams. We briefly review two examples of such models, from LaSalle Strategy teams in North America and Europe.

# FROM MARKET TO PROPERTY LEVEL RETURNS ANALYSIS—NORTH AMERICA

PRESTo (Property Real Estate Statistical Tool) is one of LaSalle's proprietary research tools that goes beyond traditional market analysis and incorporating property-level details, to allow descriptive, multivariate and attribution analysis. Hedonic approaches have been commonplace in industry and academia for many years, but they depend upon access to granular, asset-level attribute data. Though real estate firms can access this information for their own portfolios, industry-wide data have been closely guarded, although both NCREIF and MSCI's Global Intel Plus allow for small-sample datasets, creating custom indices for as few as three assets.

Combining these data using coding to iterate dozens of models over the thousands of constructible indices, provides new insights into how building characteristics and management strategies impact property returns at the granular level. Doing so gives us greater confidence in the level, growth, and possible dispersion of income earned from properties in the future.

# MACHINE LEARNING FOR REAL ESTATE INVESTMENT STRATEGY—THE U.K.

Larger datasets also allow for the deployment of machine learning models. LaSalle tested a neural network structure to identify patterns in how a large number of factors influence future real estate market performance at the submarket level. The factors the model relies on are current market performance, regional economics, employment, demographics, as well as migration statistics. The results are depicted in Neural Networks Can Identify Outperforming Districts.

# Neural Networks Can Identify Outperforming Districts





Top 40% (left) and bottom 40% (right) U.K. NUTS3 regions by predicted capital growth in 2019–20.

The neural network model can predict the majority of top and bottom performers in back-tests. These models also allow portfolio managers to understand the internal dynamics that drive changes in the market. The results are mostly in-line with our current expectations about the future; they also highlight a few regions that warrant further investigation. These methods open new avenues for quantitative forecasting and market analysis at a higher level of detail, giving us the opportunity to tailor more granular investment strategies.

<sup>1</sup> ey.com/en\_gl/real-estate-hospitality-construction/can-real-estate-tech-return-more-than-just-investment. The Ernst and Young dataset includes \$75.2 billion of investment since 2015, of which \$24.6 billion was made in 2019. Figure includes firms in flexible space provision in addition to real estate finance, smart buildings, property management, construction, and tenant experience start-ups.

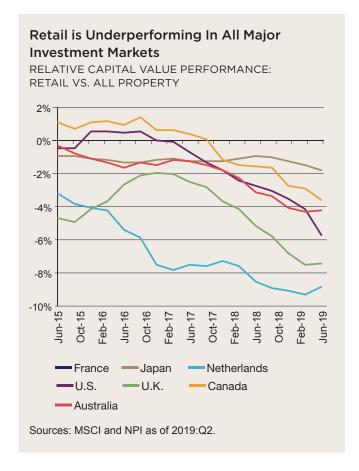
# Global Retail Disruption— How Should Investors Respond?

- · E-commerce adoption shows significant variation by country due to cultural and structural differences. Yet, the global trend toward a rising share of household consumption through on-line channels is likely to continue unabated for years to come. China, South Korea and the U.K. have the most advanced e-commerce sectors, while Italy, Spain, Australia and Japan lag far behind.
- · Likewise, the stress on specific retailers and categories of shopping centers also varies greatly depending on the strength of on-line retailers, the amount of retail space per capita, and economic fundamentals. Shopping center rent growth will slow below inflation levels in most countries over the next 5 years; South Korea, Spain and Canada should out-perform. The U.K., with many retailers exercising their right to renegotiate leases, will experience rental declines over the next 5 years.
- Capital markets may have over-reacted to these weak fundamentals in some markets, creating contrarian investment opportunities. Recommendations in Canada, China, Singapore, the U.K., and the U.S. are highlighted below.

#### **RETAIL PROPERTIES ARE UNDER STRESS**

Retail properties are underperforming their local property markets globally, with some retail markets under siege as e-commerce advances and shopping center values decline. In those markets, e-commerce is rapidly taking market share at the expense of traditional brick-andmortar shopping centers, and mainstream retailers are attempting to respond. The disruption in the retail sector varies greatly country and by format (mall, high street, open-air, etc.) within countries.

Index-based private retail returns have started to decline in almost all major countries, although there is generally a disconnect between appraised values and clearing market prices. Retail looks worst on a relative basis, as capital values have lagged overall real estate values in all countries tracked by MSCI since 3Q 2017 (see Retail is Underperforming In All Major Investment Markets). Recently, the Netherlands and the U.K. are showing the poorest relative performance, with retail trailing the all-property indices by 9% and 7%, respectively, over the past year. So far there are far fewer forced sellers in this cycle compared to the Global Financial Crisis, given the lower levels of debt amidst tighter regulation, so appraisals are likely lagging true market values. Investors are avoiding or under-weighting retail as future



write-downs are still likely. The publicly traded real estate markets have generally been negative on retail companies, although in several countries listed non-mall companies recovered in value in 2019.

As we evaluate retail and shopping center conditions in major global investment markets, we note significant differences in key factors such as the amount of retail space per capita, the penetration of e-commerce, and future rental growth.

#### **GLOBAL LANDSCAPE**

More than most property types, the retail environment varies significantly by country and our analysis of key success attributes contains as many micro as macro factors. The key macro attributes that we look at include space per person, internet penetration rates, and the general location of existing retail facilities (CBD, urban, suburban, widespread). We have also compiled forecasts of internet and non-internet sales growth. The table below paints a nuanced picture, with each country doing well on some measures and looking risky on others. For example, Japan and Italy are forecast to have low on-line penetration in five year's time, but also low retail sales growth due to sluggish economies and aging demographics. The U.K. picture is mostly negative—the highest e-commerce penetration rate in 2024 coincides with the weakest rent growth of all countries evaluated.

As shown in Stages of E-Commerce Impact (below), we have grouped the 15 countries that we follow into the following categories:

- Low Penetration/Low Mid Term Risk: For cultural or economic reasons, these countries are adopting e-commerce at a slow pace, with limited impact on physical retail.
- Medium Penetration/Low Near Term Risk: Include countries with a predominantly suburban residential and retail development pattern (creating challenges for e-commerce delivery).
- High Penetration/ Low/Moderate Current Risk:
   This category includes countries such as China and S. Korea, which have high levels of e-commerce penetration but with low physical space and with retailers that have evolved to stay competitive.
- Medium Penetration/High Mid Term Risk:
   E-commerce penetration is moderate to date but accelerating—creating high risk for retailers and shopping centers.
- High Penetration/High Current Risk: These are countries that are undergoing a rapid shift to e-commerce and also have a struggling traditional retail sector.

#### **BEST CONTRARIAN RETAIL OPPORTUNITIES**

While the restructuring of the retail and shopping center sector has many more years to play out, we are starting to see some attractive opportunities in selected countries. There are few forced sellers so the volume of contrarian deals is still light. However, as values fall, some shopping center owners will see LTV levels rise, putting these center into a breach of their loan covenants.

#### **RETAIL PROPERTIES IN FLUX**

E-commerce is a very popular retail delivery format that is growing rapidly in most major countries. Shopping center values are generally falling and are underperforming in all major countries. However, the level and growth rate of e-commerce varies significantly depending on the existing retail infrastructure, political constraints, and the economics of delivery. This is producing very different risks and threats to traditional shopping centers depending on the local country. It is also starting to generate contrarian opportunities that we describe in a forthcoming briefing note.

# Stages of E-Commerce Impact

	Increasing Risk							
Risk Level	Low mid term	Low near term	Low / moderate current	High mid term	High current			
Current Online Penetration	Low	Medium	High	Medium	High			
Contributing Factors	Weak economies, sales growth	High space per capita	Continued e-commerce growth	High vacancy rates	Onerous retailer rights			
Offsetting Factors	Cultural / economic barriers to e-commerce	Strong trade areas, densification, experiential retail, and dispersed population	Some retailers have adapted onmi-channel. Low space per capita.	Redevelopment and densification	Distressed pricing redevelopment			
Countries	Italy, Spain, and Japan	Australia, U.S., Canada, France, Poland, Singapore, and Sweden	China Tier 1 (Shanghai / Beijing), and South Korea	Germany and Netherlands	U.K.			

Source: LaSalle Investment Management 2019.